

Agenda Item #6.D.1.



BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY • GOVERNOR EDMLIND G. BROWN JR.

BOARD OF VOCATIONAL NURSING & PSYCHIATRIC TECHNICIANS
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COVER SHEET

SUBJECT: Career Care Institute, Inc., Moreno Valley, Vocational Nursing Program. Reconsideration of Provisional Approval; Consideration of Request to Admit Students (Director: Allan Ocampo, Moreno Valley, Riverside County, Private)

Recommendations:

1. Approve the Career Care Institute, Moreno Valley, Vocational Nursing Program's request to admit a day class of 30 full-time students on October 26, 2015 graduating on March 24, 2017, to **replace** a class that graduated February 27, 2015, **provided:**
 - a. The director submits, under penalty of perjury, the names of all enrolled students, date of admission, placement in the curriculum, and expected date of graduation, no later than **15 days after class starts; and**
 - b. The program maintains a 1:10 instructor to student ratio in all clinical activities.
2. Require the program to obtain Board approval prior to admitting a class.

Rationale: As noted previously, the Board placed the Career Care Institute, Inc., Moreno Valley, Vocational Nursing Program on provisional approval for the period September 6, 2012, through September 30, 2014, due to noncompliant licensure pass rates. **At that time, the program's average annual pass rate was 52%, 22 percentage points below the state average annual pass rate.**

Subsequently, the Board extended the program's provisional status for a one (1) year period from February 28, 2015 through February 28, 2016. **At that time, the program's average annual pass rate was 63%, nine (9) percentage points below the state average annual pass rate.** Currently, the program's average annual pass rate is **92%, an increase of 40 percentage points since placement on provisional approval,** and twenty (20) percentage points above the state average annual pass rate.

As stated previously, the director failed to submit, by April 30, 2015, information regarding the names of all enrolled students, date of admission, placement in the curriculum, and expected dates of graduation, as required by the full Board. On July 21, 2015, the Board received the required information.

The program has adequate resources to meet the programs objectives. Board staff will continue to monitor the program's effectiveness by tracking the program's licensure examination pass rate each quarter.

Agenda Item #6.D.1.



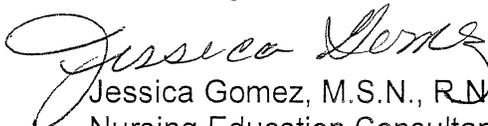
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DATE: August 5, 2015

TO: Board Members

FROM: 
Jessica Gomez, M.S.N., R.N.
Nursing Education Consultant

SUBJECT: Career Care Institute, Inc., Moreno Valley, Vocational Nursing Program – Reconsideration of Provisional Approval; Consideration of Request to Admit Students (Director: Allan Ocampo, Moreno Valley, Riverside County, Private)

Career Care Institute, Inc., Moreno Valley, Vocational Nursing Program was placed on provisional approval for the period September 6, 2012, through September 30, 2014, due to pass rates on the licensure examination that were noncompliant with regulatory requirements as set forth in section 2530 (I) of the Vocational Nursing Rules and Regulations which states:

“The program shall maintain a yearly average minimum pass rate on the licensure examination that does not fall below 10 percentage points of the state average pass rate for first time candidates of approved vocational nursing schools for the same period.”

The program was required to bring its average annual pass rate to no more than ten (10) percentage points **below** the state average annual pass rate of first – time program graduates. Further, the program was directed to admit no additional classes without prior approval by the full Board.

On September 12, 2014, the Board extended the program’s provisional status for the five (5) month period from September 12, 2014 through February 28, 2015, and issued a notice identifying specific areas of noncompliance and requirements for correction, as referenced in section 2526.1 (e) of the California Code of Regulations. The Board denied the program’s request to admit a day class of 50 students commencing October 27, 2014, graduating February 26, 2016, to **replace** the class that graduated February 13, 2014.

On February 13, 2015, the Board extended the program’s provisional status for a one (1) year period from February 28, 2015 through February 28, 2016 and issued a notice identifying specific areas of non-compliance and requirements for correction. The Board required the program to obtain adequate clinical facilities as to number, type, and variety of patients treated to provide clinical experiences in Pediatric Nursing for all students by **March 31, 2015**. Additionally, the Board approved the program’s admission of a day class of 20 full-time students on April 13, 2015 graduating on October 20, 2016, to **replace** a class that graduated February 13, 2014 only, **provided** the program maintains a 1:10 instructor-to-student ratio for all Skills Laboratory and clinical experience.

The Career Care Institute, Moreno Valley, Vocational Nursing Program requests approval to admit a class of 30 students commencing October 26, 2015, graduating on March 24, 2017, to **replace** the class that graduated on February 27, 2015.

History of Prior Board Actions

(See Attachment A for History of Prior Board Actions)

Enrollment

The program offers a full – time course of instruction that is 62 weeks in length. Prior approval by the full Board is required for the admission of each class.

The following table represents **current and proposed** student enrollment based on current and proposed class admissions. The table indicates a maximum enrollment of **56** students for the period of **November 2010 through September 2016**.

ENROLLMENT DATA				
CLASS DATES		#Students Admitted	#Students Current or Completed	Total Enrolled
Start	Complete			
11/10		44	15	0 + 15 = 15
5/11		25	25	15 + 25 = 40
11/11		25	16	40 + 16 = 56
	4/12 (11/10 Class)		-15	56 - 15 = 41
10/12		23	10	41 + 10 = 51
	8/12 (5/11/class)		-25	51 - 25 = 26
	4/13 (11/11 Class)		-16	26 - 16 = 10
10/13		30	29	10 + 29 = 39
	2/14 (10/12 Class)		-10	39 - 10 = 29
5/14		18	15	29 + 15 = 44
	2/15 (10/13 Class)		-29	44 - 29 = 15
10/15 Proposed	3/17	30	30	15 + 30 = 45
	9/16 (5/14 Class)		-15	45 - 15 = 30

Licensing Examination Statistics

The following statistics, furnished by the Pearson Vue and published by the National Council of State Boards of Nursing as "Jurisdictional Summary of All First-Time Candidates Educated

in Member Board Jurisdiction,” for the period January 2012 through June 2015, specify the pass percentage rates for graduates of the Career Care Institute, Inc., Moreno Valley, Vocational Nursing Program on the National Council Licensure Examination for Practical/Vocational Nurses (NCLEX-PN®)

NCLEX-PN® Licensure Examination Data							
Quarterly Statistics					Annual Statistics*		
Quarter	# Candidates	# Passed	% Passed	State Quarterly Pass Rate	Program Average Annual Pass Rate	State Average Annual Pass Rate [CCR §2530(I)]	Variance from State Average Annual Pass Rate
Jan – Mar 2012	7	4	57%	77%	60%	74%	-14
Apr – Jun 2012	4	0	0%	72%	52%	74%	-22
Jul - Sep 2012	8	7	88%	74%	59%	74%	-15
Oct – Dec 2012	4	2	50%	70%	57%	74%	-17
Jan – Mar 2013	12	6	50%	75%	54%	73%	-19
Apr – Jun 2013	6	5	83%	78%	67%	73%	-6
Jul – Sep 2013	6	3	50%	75%	57%	74%	-17
Oct – Dec 2013	5	4	80%	76%	62%	76%	-14
Jan – Mar 2014	3	0	0%	74%	60%	76%	-16
Apr – Jun 2014	2	2	100%	66%	56%	73%	-17
Jul – Sep 2014	2	2	100%	72%	67%	73%	-6
Oct – Dec 2014	1	1	100%	72%	63%	72%	-9
Jan – Mar 2015	2	1	50%	73%	86%	71%	+15
Apr – Jun 2015	7	7	100%	69%	92%	72%	+20

*The Annual Pass Rate changes every quarter. It is calculated by dividing the number of candidates who passed during the current and previous three quarters by the number of candidates who tested during the same period. If no data is available for the relevant period, the statistic is carried over from the last quarter for which data is available.

California Code of Regulations section 2530(I) states:

“The program shall maintain a yearly average minimum pass rate on the licensure examination that does not fall below 10 percentage points of the state average pass rate for first time candidates of approved vocational nursing schools for the same period.”

Based on the most current data available (April through June 2015), the program’s average annual pass rate is 92%. The California average annual pass rate for graduates from approved vocational nursing programs who took the NCLEX-PN® for the first time is 72%. The average annual pass rate for the Career Care Institute, Moreno Valley, Vocational Nursing Program is twenty (20) percentage points **above** the state average annual pass rate.

Faculty and Facilities

Section 2534(d) of the Vocational Nursing Rules and Regulations states:

“For supervision of clinical experience, there shall be a maximum of 15 students for each instructor.”

The number of Board approved faculty totals eight (8), including the director. The director has 40% administrative duties and 60% teaching duties. Of the total faculty, eight (8) instructors are approved to teach in the clinical area.

According to Board decisions rendered at the February 13, 2015, Board meeting, the program is required to maintain a 1:10 instructor-to-student ratio for all clinical classes. Based on a maximum enrollment of 56 students, and maintaining the 1:10 instructor-to-student ratio, six (6) instructors are needed. Therefore, the current number of faculty is adequate for the current and proposed enrollment.

Section 2534 (b) of the Vocational Nursing Rules and Regulations states:

“Schools shall have clinical facilities adequate as to number, type, and variety of patients treated, to provide clinical experience for all students in the areas specified by Section 2533. There must be available for student assignment, an adequate daily census of patients to afford a variety of clinical experiences consistent with competency-based objectives and theory being taught.”

The program **has** sufficient clinical facilities to afford the number, type and variety of patients that will provide clinical experiences consistent with competency-based objectives and theory being taught for the current and proposed students.

Other Considerations

As noted previously, the Board placed the program on provisional approval due to noncompliance with regulatory requirements relative to program pass rates on the licensure examination. The Board directed the program to complete a thorough analysis and submit a report identifying elements negatively impacting student achievement, and the effectiveness of actions taken to address identified deficiencies. **At that time, the program's average annual pass rate was 52%.** On September 19, 2012, the Board forwarded the Notice of Change in Approval Status (see Attachment B).

On May 8, 2013, the Board approved a new director.

On June 13, 2013, and June 1, 2014, the Board received the program's reports, as required by Corrective Action #5 in the Notice. The director identified problems in critical program elements. As reported in the second report, many of the problems and program actions previously reported persisted. Presented program actions were the same as those previously reported.

On June 26, 2014, a new program director was approved by the Board.

On August 11, 2014, the SNEC and assigned NEC conducted a teleconference with program representatives relative to deficiencies in the submitted report. Board staff reviewed the program's status and the performance of program graduates on the licensure examination. Program representatives reported verbally, the completion of additional corrections. Staff recommended the program submit a revised report by August 14, 2014, to include, but not be limited to, the following:

1. Admission Criteria with Identified Revisions.
2. Screening and Selection Criteria with Identified Revisions.
3. Procedure Implemented for Evaluation of Student Progress.
4. Plan for Active Program Administration by the Director.
5. Results of Director's Evaluation of Faculty.

On August 19, 2014, the Board received correspondence from the director with updates to the program's comprehensive analysis. The following information was included in the report.

➤ **Admission Criteria.**

The report included a revised admission criterion which identified an **increase** in the entrance criteria scoring. The following revisions were identified.

1. A minimum entrance score of 450 (previously 350) on the English portion of the test.
2. A minimum entrance score of 400 (previously 250) on the Math section.
3. Potential students that are within 50 points of either required score will be admitted on academic support.

It was noted that admission criteria listed on page six (6) of the report did not coincide with information reported on page nine (9).

➤ **Screening and Selection Criteria.**

Students admitted on academic support must achieve a Level 1 score of 70% (previously 75%). This is a **decrease** of five (5) percentage points from what was previously required. The student will enter Level 2 on Probation. The student must achieve a 75% (previously 80%) on the midterm examination or they will be terminated from the program. This is a **decrease** of five (5) percentage points from what was previously required.

Additionally, the program indicated as part of their criteria for selection that potential students must submit to a background check and drug screen. Students are advised that if they have a less than "spotless" background check or drug screen they may "face challenges throughout the program and obtaining licensure. Students who are admitted with a **positive drug screen are admitted on conduct probation** and serial drug test are done; continued positive drug tests results in dismissal from the program".

Analysis of the program's response identified multiple inconsistencies and a failure to hold students accountable. On November 13, 2014, the director submitted a report addressing some of the discrepancies reported above.

➤ **Pass Rates.**

The director reported that past graduates have been contacted and offered a NCLEX review course (ATI based). Students must sign a "contract of commitment" indicating they will comply with the schedule and use of Virtual ATI. Additionally, they must pass

the exit examination in order to be considered a graduate of the program. As of February 2014, eleven (11) students graduated; however seven (7) failed the exit examination. As of November 13, 2014, nine (9) of these graduates are enrolled in the NCLEX review classes.

➤ **Screening and Selection.**

The director reported that the program will continue to use the Wonderlic Basic Skills Test as the entrance test for selection of students; however, the pass rate for English and Math will be 400.

Background checks and drug screening will be completed prior to admission. "Applicants that test positive on the drug screen or whose background check shows legal issues will be advised of rehabilitation and correction of legal issues prior to admission."

➤ **Grading and Remediation.**

Any student that falls below 75% must attend remediation the week it occurs and must achieve a score of 75% in order to continue in the program.

On December 1 and 2, 2014, an unannounced onsite inspection was completed by Board representatives. The purpose of the inspection was to determine the program's compliance with regulatory requirements and required corrections specified in the *Notice*. During the two-day inspection, the consultants assessed the program's resources including faculty, clinical facilities, library, staff and support services, physical space, skills laboratory and equipment required for achievement of the program's objectives. In addition, the NEC's reviewed records for newly graduated and currently-enrolled students, and facilitated discussions with the Program Director and other staff members. Nine (9) violations of the Vocational Nursing Rules and Regulations were identified.

On January 7, 2015, the director submitted a written plan of correction to address the nine (9) identified violations. Of the total identified violations, one (1) violation has been corrected; however, plans to correct the remaining (8) violations have been submitted. If implemented as presented, the submitted plans will prevent future occurrences of the remaining eight (8) violations.

On February 23, 2015, the director was sent a *Notice of Change in Approval Status*, via certified and regular mail, informing the director of the decisions rendered by the full Board at the February 13, 2015, Board meeting (see attachment B).

On July 16, 2015, Board staff identified the program's failure to comply with Corrective Action #5 of the *Notice*. The Board specifically required the director to submit, under penalty of perjury, the names of all enrolled students, date of admission, placement in the curriculum, and expected dates of graduation by April 30, 2015. The director failed to submit the required information.

On July 16, 2015, Board staff requested the director to submit the delinquent report.

Based on the program's failure to submit the report required by the Board, the following violation of the California Code of Regulations is identified.

Section 2527(a) of the Vocational Nursing Rules and Regulations states:

"The Board shall require such reports by schools and conduct such investigations as necessary to determine whether or not approval will be continued".

Violation: The director failed to submit required information regarding enrolled students. As specified in Corrective Action #5 of the *Notice of Change in Approval Status* dated February 23, 2015, the program was required to submit, under penalty of perjury, the names of all enrolled students, date of admission, placement in the curriculum, and expected dates of graduation by **April 31, 2015**.

Status: This violation is **corrected**. On July 21, 2015, the Board received the required information specified in Corrective Action #5, requiring the director under penalty of perjury, to submit the names of all enrolled students, date of admission, placement in the curriculum, and expected dates of graduation.

Recommendations:

1. Approve the Career Care Institute, Moreno Valley, Vocational Nursing Program's request to admit a day class of 30 full-time students on October 26, 2015 graduating on March 24, 2017, to **replace** a class that graduated February 27, 2015, **provided:**
 - a. The director submits, under penalty of perjury, the names of all enrolled students, date of admission, placement in the curriculum, and expected date of graduation, no later than **15 days after class starts; and**
 - b. The program maintains a 1:10 instructor to student ratio in all clinical activities.
2. Require the program to obtain Board approval prior to admitting a class.

Rationale: As noted previously, the Board placed the Career Care Institute, Inc., Moreno Valley, Vocational Nursing Program on provisional approval for the period September 6, 2012, through September 30, 2014, due to noncompliant licensure pass rates. **At that time, the program's average annual pass rate was 52%, 22 percentage points below the state average annual pass rate.**

Subsequently, the Board extended the program's provisional status for a one (1) year period from February 28, 2015 through February 28, 2016. **At that time, the program's average annual pass rate was 63%, nine (9) percentage points below the state average annual pass rate.** Currently, the program's average annual pass rate is **92%, an increase of 40 percentage points since placement on provisional approval**, and twenty (20) percentage points above the state average annual pass rate.

As stated previously, the director failed to submit, by April 30, 2015, information regarding the names of all enrolled students, date of admission, placement in the curriculum, and expected dates of graduation, as required by the full Board. On July 21, 2015, the Board received the required information.

The program has adequate resources to meet the programs objectives. Board staff will continue to monitor the program's effectiveness by tracking the program's licensure examination pass rate each quarter.

Attachment A: History of Prior Board Actions.

Attachment B: Notice Board Decision Dated February 23, 2015.

Attachment C: Acknowledgement of Receipt of Board Meeting Materials, Dated February 23, 2015; Signed and Received March 2, 2015.

Agenda Item #6.D.1., Attachment A

CAREER CARE INSTITUTE, Inc., MORENO VALLEY VOCATIONAL NURSING PROGRAM

History of Prior Board Actions

- On June 4, 2008, the Executive Officer approved Career Care Institute, Inc., Moreno Valley's request to begin a vocational nursing program with an initial class of 50 students on June 16, 2008 only, and approved the program curriculum for 1564 hours, including 588 theory and 976 clinical hours.
- On August 27, 2008, Career Care Institute, Moreno Valley, informed the Board that students will be receiving theory instruction at the Career Care Institute, Lancaster campus location, and clinical instruction at facilities approved for the Career Care Institute, Moreno Valley campus. This action was taken in response to requirements of an accrediting agency not affiliated with the Board or the State of California.
- **On February 1, 2009, the Board was notified of the director's resignation.**
- **On July 23, 2009, a new director was approved.**
- On September 3, 2009, the Executive Officer approved initial full accreditation for the Career Care Institute, Moreno Valley, Vocational Nursing Program for the period of September 3, 2009 through September 2, 2013, and directed staff to issue a certificate accordingly, **and** approved the program's request to admit a class of 50 students on October 5, 2009, only, to **replace** students graduating on September 25, 2009. That class is expected to graduate on February 14, 2011.
- **On November 10, 2009, the Board approved a new director.**
- On September 21, 2010, the Executive Officer approved the program's request to admit a class of 50 students commencing October 11, 2010 and graduating December 16, 2011; **and** required the program to continue obtaining Board approval prior to the admission of each class.
- On January 20, 2011, the director notified the Board that commencement of the class scheduled for October 11, 2010, had been delayed to November 29, 2010. Graduation was projected for April 2, 2012.
- On March 24, 2011, the Board was notified that admission of the October 2009 class was delayed to November 2, 2009.
- On April 21, 2011, the Executive Officer **denied** Career Care Institute, Moreno Valley, Vocational Nursing Program's request to admit a class of **50** students

commencing May 9, 2011, and graduating September 1, 2012; **and approved** the program's admission of a class of **25** students commencing May 9, 2011, and graduating September 1, 2012; **and** required the program to continue obtaining Board approval prior to the admission of each class.

- On April 28, 2011, the SNEC and NEC conducted a conference call with the director, Marc Hodges, Associate Campus Director, and Mr. Carrasco, Chief Executive Officer, to discuss the program's concerns relative to the Executive Officer's decisions.
- On August 19, 2011, the Executive Officer deferred action on Career Care Institute, Moreno Valley, Vocational Nursing Program's request to admit a class of 25 students commencing August 29, 2011, to the full Board at the September 9, 2011 meeting.
- On August 26, 2011, the Board received correspondence from the director relative to its pass rates. Additionally, the director withdrew the request "for a new class until the pass rate for the next quarter is available.
- On September 1, 2011, the Board received electronic correspondence from the program director requesting to be returned to the September 2011 Board agenda.
- On September 1, 2011, the assigned consultant forwarded electronic correspondence informing the director that the program remains on the November 2011 Board agenda.
- On September 26, 2011, the program was removed from the Board's agenda due to an increase in licensure pass rates.
- **On November 30, 2011, the Board received notification of the director's resignation.**
- **On February 6, 2012 the Board approved a new director.**
- On February 22, 2012, the Board notified the director that the program's pass rates had fallen more than ten (10) percentage points below the state average annual pass rate for the past six (6) quarters.
- On May 7, 2012, the Board notified the director that the program's pass rates had fallen more than ten (10) percentage points below the state average annual pass rate for the past seven (7) quarters. The program was required to submit a plan to increase their licensure pass rates by June 7, 2012.
- On May 25, 2012, the Board received the director's evaluation of the plan to increase licensure pass rates.
- On July 24, 2012, the assigned consultant forwarded correspondence requesting submission of eighteen (18) copies of pertinent documents and subsequent actions taken to correct identified problems that they desire Board members to consider by August 3, 2012.

- On August 1, 2012, the program director submitted eighteen (18) copies of pertinent documents and subsequent actions taken to correct identified problems that they desire the Board members to consider.
- On September 6, 2012, the Board placed the Career Care Institute, Moreno Valley, Vocational Nursing Program on provisional approval for the two-year period from September 6, 2012, through September 30, 2014, and issued a notice to the program to identify specific areas of noncompliance and requirements for correction as referenced in Section 2526.1 (e) of the California Code of Regulations; **and** required the program to bring its average annual pass rate to no more than ten (10) percentage points below the state average annual pass rate; **and** denied the program's request to admit a day class of 50 full-time students on October 1, 2012, graduating on March 30, 2014, to **replace** a class that graduated April 8, 2012. The program was approved to admit a day class of 20 full-time students on October 1, 2012, graduating on March 30, 2014, to **replace** students that graduated April 8, 2012, was approved.

The program was required to conduct clinical classes with minimally one instructor for every ten students, an instructional ratio of 1:10. Additionally, the program was required to admit no additional classes without prior approval by the full Board.

The program was required to submit follow-up reports in nine months, but no later than **June 1, 2013**, and 21 months, but no later than **June 1, 2014**. The reports must include a comprehensive analysis of the program, specific actions taken to improve program pass rates, timeline for implementation, and the effect of employed interventions. The following elements must be addressed in the analysis.

- a. Admission Criteria.
- b. Screening and Selection Criteria.
- c. Terminal Objectives.
- d. Curriculum Objectives.
- e. Instructional Plan.
- f. Theory and Clinical Objectives for Each Course.
- g. Lesson Plans for Each Course.
- h. Textbooks.
- i. Attendance Policy.
- j. Remediation Policy.
- k. Evaluations of Theory and Clinical Faculty.
- l. Evaluations of Theory Presentations.
- m. Evaluations of Clinical Rotations and Their Correlation to Theory Presentations.
- n. Evaluation of Student Achievement.
- o. Current Enrollment.

The program was required to comply with all accreditation standards in Article 4 of the Vocational Nursing Practice Act, commencing at Business and Professions Code Section 2880, and Article 5 of the Board's Regulations, commencing at

California Code of Regulations, Title 16, Section 2526. The Board directed that the program demonstrate incremental progress in correcting the violations. If the program

fails to satisfactorily demonstrate incremental progress, the full Board may revoke the program's accreditation. The Board specified that the failure to take any of these corrective actions may cause the full Board to revoke the program's accreditation. The program was placed on the **September 2014** Board agenda for reconsideration of provisional approval.

- **On May 8, 2013, the Board approved a new program director.**
- On June 13, 2013, the Board received correspondence from the director and the program's report specified in Corrective Action #5 of the Notice of Change in Approval Status.
- On June 1, 2014, the Board received correspondence from the director and the program's second report as required by Corrective Action #5 of the Notice.
- **On June 26, 2014, the Board approved a new program director.**
- On August 11, 2014, the SNEC and NEC conducted a teleconference with program representatives relative to the submitted report and presented corrections.
- On August 19, 2014, the program submitted an update to the comprehensive analysis.
- On September 12, 2014, the Board **extended** Provisional Approval for the Career Care Institute, Inc., Moreno Valley Vocational Nursing Program for five (5) month period from September 12, 2014 through February 28, 2015 and issued a certificate, and issue a notice identifying specific areas of non-compliance and requirements for correction as referenced in Section 2526.1 (e) of the California Code of Regulations; **and, denied** Career Care Institute, Moreno Valley, Vocational Nursing Program's request to admit a day class of 50 full-time students on October 27, 2014, graduating on February 26, 2016, to **replace** a class that graduated February 13, 2014; **and**, required the program to admit no additional classes without prior approval by the full Board; **and**, required the program to bring its average annual pass rate to no more than ten (10) percentage points below the State average annual pass rate; **and**, required the program to comply with all approval standards in Article 4 of the Vocational Nursing Practice Act, commencing at Business Professions Code Section 2880, and Article 5 of the Board's Regulations, commencing at California Code of Regulations, Title 16, Section 2526; **and**,

Required the program to demonstrate incremental progress in correcting the violations. If the program fails to satisfactorily demonstrate incremental progress, the full Board may revoke the program's approval; **and**, advised failure to take any of these corrective actions may cause the full Board to revoke the program's approval; and, place the program on the **February 2015** Board agenda for reconsideration of provisional approval.

- On November 13, 2014, the director submitted additional information relevant to the program's pass rates, screening and selection and grading and remediation.
- On February 13, 2014 the Board extended Provisional Approval for the Career Care Institute, Inc., Moreno Valley Vocational Nursing Program for one (1) year period from

February 28, 2015 through February 28, 2016 and issued a notice identifying specific areas of non-compliance and requirements for correction as referenced in Section 2526.1 (e) of the California Code of Regulations; **required** the program to obtain adequate clinical facilities as to number, type, and variety of patients treated to provide clinical experiences in Pediatric Nursing for all students by **March 31, 2015**, **denied** the program's request to admit a day class of 30 full-time students on April 13, 2015 graduating on October 20, 2016, to **replace** a class that graduated February 13, 2014; **approved** the program's admission of a day class of 20 full-time students on April 13, 2015 graduating on October 20, 2016, to **replace** a class that graduated February 13, 2014 only, **provided** the program maintains a 1:10 instructor to student ratio for all Skills Laboratory and clinical experience; **required** the program director to submit, under penalty of perjury, the names of all enrolled students, date of admission, placement in the curriculum, and expected dates of graduation by **April 31, 2015**, **continued** to require the program to admit no additional classes without prior approval by the full Board, **continued** to require the program to bring its average annual pass rate to no more than ten (10) percentage points below the State average annual pass rate; **required** the program to submit a follow-up report by **November 1, 2015**, to include a review of the prior comprehensive analysis, timeline for implementation, and the effect of employed corrections; **continued** to require the program to comply with all approval standards in Article 4 of the Vocational Nursing Practice Act, commencing at Business Professions Code section 2880, and Article 5 of the Board's Regulations, commencing at California Code of Regulations, Title 16, section 2526; **continued to require** the program to demonstrate incremental progress in correcting the violations. If the program fails to satisfactorily demonstrate incremental progress, the full Board may revoke the program's approval. **Failure** to take any of these corrective actions may cause the full Board to revoke the program's approval. The Board scheduled reconsideration of the program's provisional status for February 2016.

- On February 23, 2015, the Board sent the *Notice of Change in Approval Status* to the program per certified and regular mail, specifying identified violations, required corrections, and timeline for correction.
- On March 2, 2015, the Board received the program's Acknowledgement of Receipt of Board Meeting Materials, specifically the *Notice of Change in Approval Status*.
- On July 21, 2015, the Board received the required information specified in Corrective Action #5, requiring the director under penalty of perjury, to supply the Board with the names of all enrolled students, date of admission, placement in the curriculum, and expected dates of graduation.

Agenda Item #6.D.1., Attachment B



BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY • GOVERNOR EDMUND G. BROWN JR.

BOARD OF VOCATIONAL NURSING & PSYCHIATRIC TECHNICIANS
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CERTIFIED

February 23, 2015

Allan Ocompo
Vocational Nursing Program Director
Career Care Institute, Moreno Valley
22500 Town Circle, Suite 2205
Moreno Valley, California 93534

Subject: Board Meeting Follow – Up

Dear Mr. Ocompo:

The Board of Vocational Nursing and Psychiatric Technicians Executive Officer considered the consultant's report relative to ***Career Care Institute, Moreno Valley Vocational Nursing Program***. The following decisions were rendered:

1. Extend Provisional Approval for the Career Care Institute, Inc., Moreno Valley Vocational Nursing Program for one (1) year period from February 28, 2015 through February 28, 2016 and issue a notice identifying specific areas of non-compliance and requirements for correction as referenced in Section 2526.1 (e) of the California Code of Regulations.
2. Require the program to obtain adequate clinical facilities as to number, type, and variety of patients treated to provide clinical experiences in Pediatric Nursing for all students by **March 31, 2015**.
3. Deny the program's request to admit a day class of 30 full-time students on April 13, 2015 graduating on October 20, 2016, to **replace** a class that graduated February 13, 2014.
4. Approve the program's admission of a day class of 20 full-time students on April 13, 2015 graduating on October 20, 2016, to **replace** a class that graduated February 13, 2014 only, **provided** the program maintains a 1:10 instructor to student ratio for all Skills Laboratory and clinical experience.
5. Require the program director to submit, under penalty of perjury, the names of all enrolled students, date of admission, placement in the curriculum, and expected dates of graduation by **April 31, 2015**.

6. Continue to require the program to admit no additional classes without prior approval by the full Board.
 7. Continue to require the program to bring its average annual pass rate to no more than ten (10) percentage points below the State average annual pass rate.
 8. Require the program to submit a follow-up report by **November 1, 2015**. The report shall include a review of the prior comprehensive analysis, timeline for implementation, and the effect of employed corrections.
 9. Continue to require the program to comply with all approval standards in Article 4 of the Vocational Nursing Practice Act, commencing at Business Professions Code section 2880, and Article 5 of the Board's Regulations, commencing at California Code of Regulations, Title 16, section 2526.
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10. Continue to require the program to demonstrate incremental progress in correcting the violations. If the program fails to satisfactorily demonstrate incremental progress, the full Board may revoke the program's approval.
 11. Failure to take any of these corrective actions may cause the full Board to revoke the program's approval.
 12. In the event additional violations of the approval standards are identified, such violations may result in further corrective action or revocation of provisional approval.
 13. Place the program on the **February 2016** Board agenda for reconsideration of provisional approval.

Rationale: As noted previously, the Board placed the Career Care Institute, Inc., Moreno Valley, Vocational Nursing Program on provisional approval for the period September 6, 2012, through September 30, 2014 due to noncompliant licensure pass rates. **At that time, the program's average annual pass rate was 52%, 22 percentage points below the state average annual pass rate.** Currently, the program's average annual pass rate is 63%, an increase of 11 percentage points since placement on provisional approval, and nine (9) percentage points below the state average annual pass rate.

Although the program's licensure pass rates have improved, it is important to note, that over the last three (3) consecutive quarters, only five (5) candidates have taken the licensure examination. As a result of the five (5) candidates testing and passing, the licensure pass rates have risen. Based on the improvement in licensure pass rates, the recommendation to extend the program's provisional approval is warranted; however, careful monitoring of the timing and number of graduates testing in addition to the average annual pass rate is advised.

During the unannounced site visit, ten (10) violations were identified. At this time, one (1) of the ten (10) violations is considered corrected, eight (8) have a plan in place that adequately addresses the violation and if implemented will

prevent future violations. Violation #5 (violation related to insufficient resources), remains uncorrected as of this writing. Twenty-nine (29) students are currently enrolled in classes.

Collecting student data will enable the program and Board to more effectively monitor student progress.

Please contact me if further clarification is needed.

Sincerely,

Pam Hinckley, R.N. M.S.N.

Pam Hinckley

Pam Hinckley, RN, MSN
Nursing Education Consultant

