

Agenda Item #12.A.4.



BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY • GOVERNOR EDMUND G. BROWN JR.

BOARD OF VOCATIONAL NURSING & PSYCHIATRIC TECHNICIANS

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COVER SHEET

**SUBJECT: Casa Loma College, Anaheim, Vocational Nursing Program.
Reconsideration of Provisional Approval (Director: Janet Nishina,
Anaheim, Orange County, Private)**

The Casa Loma College, Anaheim, Vocational Nursing Program is presented for reconsideration of provisional approval. Revocation of provisional approval is recommended.

Recommendations:

1. Revoke the Casa Loma College, Anaheim, Vocational Nursing Program's provisional approval.
2. Remove the program from the Board's *List of Approved Programs*, effective immediately.

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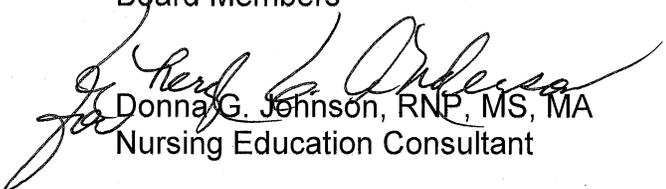
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Board of Vocational Nursing and Psychiatric Technicians
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DATE: April 29, 2016

TO: Board Members

FROM: 
Donna G. Johnson, RNP, MS, MA
Nursing Education Consultant

SUBJECT: Casa Loma College, Anaheim, Vocational Nursing Program.
Reconsideration of Provisional Approval (Director: Janet Nishina, Anaheim,
Orange County, Private)

The Casa Loma College, Anaheim, Vocational Nursing Program is presented for reconsideration of provisional approval. Revocation of provisional approval is recommended.

On November 9, 2012, the Board placed the program on provisional approval for the two – year period from November 9, 2012, through November 30, 2014, due to noncompliance with regulatory requirements for program pass rates. At that time, the program's average annual pass rate was **61%**, **thirteen (13)** percentage points **below** the state average annual pass rate.

The Board specified that the program was required to demonstrate incremental progress in correcting its noncompliance and was also required to obtain approval by the full Board prior to the admission of additional students.

On November 21, 2014, that provisional approval was extended through November 30, 2015. At that time, the program's average annual pass rate was **52%**.

On November 20, 2015, the Board extended the program's provisional approval through May 31, 2016 and denied the program's request to admit students. At that time the program's average annual pass rate was **44%**, **28** percentage points below the state average annual pass rate.

History of Board Action

(See Attachment A, History of Prior Board Actions)

Enrollment

The Casa Loma College, Anaheim, Vocational Nursing Program must obtain full Board approval prior to the admission of each class.

The following table represents **current** student enrollment based on current class starts and completions. The table indicates a **maximum enrollment of 103 students** for the period **February 2012 through May 2016**. However, the last students are scheduled to graduate on May 4, 2016.

ENROLLMENT DATA				
CLASS DATES		#Students Admitted	#Students Current or Completed	Total Enrolled
Start	Complete			
2/12		30	26	26
5/12		30	20	$26 + 20 = 46$
7/12		30	24	$46 + 24 = 70$
10/12		30	21	$70 + 21 = 91$
1/13		17	12	$91 + 12 = 103$
	3/13 (2/12 Class)		-26	$103 - 26 = 77$
3/13		30	14	$77 + 14 = 91$
	5/13 (5/12 Class)		-20	$91 - 20 = 71$
6/13		30	19	$71 + 19 = 90$
	8/13 (7/12 Class)		-24	$90 - 24 = 66$
8/13		30	17	$66 + 17 = 83$
	10/13 (10/12 Class)		-21	$83 - 21 = 62$
10/13		30	9	$62 + 9 = 71$
12/13		15	5	$71 + 5 = 76$
	1/14 (1/13 Class)		-12	$76 - 12 = 64$
	3/14 (3/13 Class)		-14	$64 - 14 = 50$
	6/14 (6/13 Class)		-19	$50 - 19 = 31$
	8/14 (8/13 Class)		-17	$31 - 17 = 14$
	11/14 (10/13 Class)		-9	$14 - 9 = 5$
	1/15 (12/13 Class)		-5	$5 - 5 = 0$
4/15		11	8	$0 + 8 = 8$
	5/16 (4/15 Class)		-8	$8 - 8 = 0$

Licensing Examination Statistics

The following statistics, furnished by Pearson VUE and published by the National Council of State Boards of Nursing as "Jurisdictional Summary of All First-Time Candidates Educated in Member Board Jurisdiction" for the period October 2010 through March 31, 2016, specify the pass percentage rates for graduates of the Casa Loma College, Anaheim, Vocational Nursing Program on the National Council Licensure Examination for Practical/Vocational Nurses (NCLEX-PN®), and the variance from state average annual pass rates.

NCLEX-PN® Licensure Examination Data							
Quarterly Statistics					Annual Statistics*		
Quarter	# Candidates	# Passed	% Passed	State Quarterly Pass Rate	Program Average Annual Pass Rate	State Average Annual Pass Rate [CCR §2530(l)]	Variance From State Average Annual Pass Rate
Oct – Dec 2010	32	13	41%	77%	62%	76%	-14
Jan – Mar 2011	50	37	74%	80%	66%	77%	-11
Apr – Jun 2011	26	13	50%	71%	61%	76%	-15
Jul – Sep 2011	25	12	48%	74%	56%	75%	-19
Oct – Dec 2011	12	9	75%	74%	63%	75%	-31
Jan – Mar 2012	39	26	67%	77%	59%	74%	-15
Apr – Jun 2012	26	15	58%	72%	61%	74%	-13
Jul – Sep 2012	29	15	52%	74%	61%	74%	-13
Oct – Dec 2012	23	13	57%	70%	59%	74%	-15
Jan – Mar 2013	10	6	60%	75%	56%	73%	-19
Apr – Jun 2013	30	13	43%	78%	51%	73%	-22
Jul – Sep 2013	21	14	67%	75%	55%	74%	-19
Oct – Dec 2013	31	16	52%	76%	53%	76%	-23
Jan – Mar 2014	33	17	52%	74%	52%	76%	-24
Apr – Jun 2014	14	6	43%	66%	53%	73%	-20
Jul – Sep 2014	22	13	59%	72%	52%	73%	-21
Oct – Dec 2014	20	10	50%	72%	52%	72%	-20
Jan – Mar 2015	13	5	38%	73%	49%	71%	-22
Apr – Jun 2015	14	7	50%	69%	51%	72%	-21
Jul – Sep 2015	9	2	22%	73%	44%	72%	-28
Oct – Dec 2015	5	1	20%	75%	38%	72%	-34
Jan – Mar 2016	3	0	0%	73%	32%	73%	-41

*The Annual Pass Rate changes every quarter. It is calculated by dividing the number of candidates who passed during the current and previous three-quarters by the number of candidates who tested during the same period. If no data is available for the relevant period, the statistic is carried over from the last quarter for which data is available.

California Code of Regulations section 2530(l) states:

“The program shall maintain a yearly average minimum pass rate on the licensure examination that does not fall below 10 percentage points of the state average pass rate for first time candidates of approved vocational nursing schools for the same period.”

Published examination statistics substantiate the program's **noncompliance** with regulatory requirements for **14 consecutive quarters** since placement on provisional approval. Since placement on provisional approval in November 2012, the program's average annual pass rate has remained **lower** and with **greater variance** from the state average annual pass rate.

Based on the most recent data available (January through March 2016), the program's average annual pass rate is **32%**. The California average annual pass rate for graduates from approved vocational nursing programs who took the NCLEX-PN® for the first time during the same period is **73%**. The average annual pass rate for the Casa Loma College, Anaheim, Vocational Nursing Program is **41** percentage points **below** the state average annual pass rate.

Faculty and Facilities

Section 2534(d) of the Vocational Nursing Rules and Regulations states:

“For supervision of clinical experience, there shall be a maximum of 15 students for each instructor.”

Based on the actions of the Board on February 13, 2015, the program is required to provide no less than one instructor for every ten (10) students in clinical experiences. The number of Board-approved faculty totals 10, including the director. The director has 75% administrative responsibility and 25% teaching responsibility. A total of nine (9) instructors, including the director, are approved as clinical instructors.

For a maximum enrollment of eight (8) students, one (1) clinical instructor is needed. Therefore, the program's current number of faculty is **adequate** for the current enrollment of eight (8) students.

Section 2534(b) of the Vocational Nursing Rules and Regulations states, in part:

“Schools shall have clinical facilities adequate as to number, type, and variety of patients treated, to provide clinical experience for all students in the areas specified by Section 2533. There must be available for student assignment, an adequate daily census of patients to afford a variety of clinical experiences consistent with competency-based objectives and theory being taught.”

The program's clinical facilities are **adequate** as to type and variety of patients treated to enable the proposed students to meet clinical objectives in accordance with section 2534(b) of the Vocational Nursing Rules and Regulations.

Other Considerations

Board records substantiate that the Casa Loma College, Anaheim, Vocational Nursing Program, formerly known as Casa Loma College, Los Angeles and then Hawthorne, Vocational Nursing Program, was initially placed on provisional accreditation for the two (2) year period from September 6, 2002 through September 5, 2004. At that time, the program had an average annual pass rate of **34%** and the program had been noncompliant with regulatory requirements for eight (8) consecutive quarters. Provisional accreditation was extended once before the Board. On September 10, 2004, the Board approved full accreditation of the program for the four-year period from September 10, 2004 through September 9, 2008. At that time, the program's average annual pass rate was **76%**.

Records also substantiate that on November 9, 2012, the Board placed the program on provisional approval for the two – year period from November 9, 2012, through November 30, 2014, due to noncompliance with regulatory requirements for program pass rates. At that time, and after eight (8) consecutive quarters of noncompliant pass rates, the program's average annual pass rate was **61%**, which was **13** percentage points **below** the state average annual pass rate. On November 21, 2014, with an average annual pass rate of **52%**, which was **21** percentage points **below** the state average annual pass rate, provisional approval was extended through November 30, 2015. A *Notice of Change in Approval Status* was issued to the program. (See Attachment B).

Board records substantiate that a total of four (4) violations were identified in the course of an unannounced program inspection on April 9 and 10, 2014. On June 13, 2014, the Board received the program's plan of correction for identified violations. All identified violations were considered **corrected**.

As noted in the February 2015 report to the Board, the program's action plans to improve its pass rates on the licensing examination have been in process **since 2009**. A summary of the action plans is presented in Attachment C.

Of concern is the fact that, **according to the data provided by the program** and listed in the Enrollment Table, above, between January 2013 and April 2015, a total of 163 students were admitted to the program since placement on provisional approval. Of that total, and with each of those classes having graduated, the program reports that 84 students, **that is only 52% of the number admitted, have graduated from the program**.

At this time, **after 14 quarters on provisional approval**, the program's average annual pass rate is **32%**. A total of eight (8) students are scheduled to graduate on May 4, 2016. The program has not requested additional students at this time.

Recommendations:

1. Revoke the Casa Loma College, Anaheim, Vocational Nursing Program's provisional approval.
2. Remove the program from the Board's *List of Approved Programs*, effective immediately.

Rationale: The program failed to comply with all required corrective actions.

The Board placed the program on provisional approval on November 9, 2012. Provisional approval was extended on November 21, 2014. After each approval, the Board forwarded to the director, per certified mail, a *Notice of Change in Approval Status*. In the *Notice*, the Board advised the program director of identified violations and required corrections.

Specifically, the program director was required to bring the average annual pass rate to no more than ten (10) percentage points below the state average annual pass rate and to comply with all approval standards in Article 4 of the Vocational Nursing Practice Act and in Article 5 of the Board's regulations.

When placed on provisional approval in November 2012, the program's average annual pass rate was **61%**. The program's average annual licensure examination pass rate is currently at **32%**, which is **41** percentage points **below** the state average annual pass rate. Despite attempts to improve program pass rates, the program's average annual pass rate has **not reached as high as 61% since being placed on provisional approval**. Thus, the program has **not** demonstrated incremental improvement and, as demonstrated by the statistics presented in the NCLEX-PN® Licensure Examination Data table, above, the program's average annual pass rate has remained **lower** than when placed on provisional approval.

If the recommendation to revoke program approval is adopted, no students are impacted. Based on submitted enrollment statistics, the program is scheduled to graduate its last class May 4, 2016. No further classes have been approved.

- Attachment A: History of Prior Board Action
- Attachment B: Notice of Change in Approval Status Dated December 10, 2014
- Attachment C: Summary of Action Plans

Agenda Item #12.A.4., Attachment A

CASA LOMA COLLEGE, ANAHEIM (HAWTHORNE) VOCATIONAL NURSING PROGRAM

History of Prior Board Actions

- In March 1972, the Casa Loma College, Lake View Terrace, Vocational Nursing Program was granted initial approval. The initial class commenced in October 1971.
- The program was approved for 1531 hours, including 577 theory and 954 clinical hours.
- On July 15, 1988, the Board granted approval to start a satellite full-time program in Los Angeles for two classes per year, with a maximum of 30 students per class.
- On January 24, 1997, the Board denied the Casa Loma College Vocational Nursing Program's request to admit classes on a continuous basis; approved the admission of 24 full-time students on January 25, 1997, and April 1997 only, and elected to consider the program's request to admit additional classes at its June 1997 meeting. In addition, the Board requested that the new director and assigned nursing education consultant meet at the Board's Sacramento office to review and evaluate prior attrition reports, and discuss methods to reduce attrition. This meeting was accomplished on March 27, 1997. The Board also requested that a follow-up report on attrition and examination statistics be presented at its June 1997 meeting.
- **In May 1997, the Board approved a new program director.**
- On June 27, 1997, the Board approved the Casa Loma College Vocational Nursing Program's request to admit 24 students in the full-time program at the Los Angeles campus on June 29, 1997. Consideration of the program's request to admit 24 students at the Los Angeles campus on October 1, 1997, was scheduled for the September 1997 meeting. The Board also requested that a follow-up report on attrition, examination statistics and faculty be presented at its September 1997 meeting.
- On August 12, 1997, the current program director was no longer affiliated with the College.
- **On August 28, 1997, the Board approved an interim program director.**
- On September 19, 1997, the Board approved the program's request to admit 24 full-time students on September 29, 1997, at its Los Angeles campus.
- On November 7, 1997, the Board requested a follow-up report on attrition and examination statistics be presented at the April 1998 Board Meeting.

- **On January 15, 1998, a new program director was approved.**
- On January 30, 1998, the Board denied the program's request to admit a class of 24 students on February 24, 1998, and April 1, 1998. The program's request to admit 24 students on June 21, 1998, and August 9, 1998, was scheduled for consideration at the Board's June 1998 meeting, and the program's request to admit 24 students on November 29, 1998, was scheduled for consideration at the Board's meeting in September 1998.
- On April 17, 1998, the Board granted approval of the program's request to admit a class of 24 students on April 23, 1998. The program's request to admit 24 students on July 13, 1998, was scheduled for consideration at the Board's June 26, 1998, meeting. The program's request to admit 24 students on September 24, 1998, was scheduled for consideration at the September 18, 1998, Board meeting. The program's request to admit 24 students on December 3, 1998, was scheduled for consideration at the Board's November 20, 1998, meeting. The program's request to admit 24 students on February 8, 1999, was scheduled for consideration at the January 1999 Board meeting. The program's request to admit five full-time classes each year on a continuous basis was denied.
- On June 26, 1998, the Board granted approval to admit a class of 24 students on July 17, 1998.
- On September 11, 1998, the Board granted approval to admit a class of 24 students on September 24, 1998. Following the Board meeting the program changed the admission date to October 5, 1998.
- On November 20, 1998, the Board granted approval to admit a class of 24 students on December 3, 1998.
- On January 22, 1999, the Board granted approval to admit a class of 24 students on March 31, 1999.
- On April 16, 1999, the Board granted approval to admit a class of 24 students on June 17, 1999.
- On June 25, 1999, the Board granted approval to admit a class of 24 students on September 17, 1999.
- On September 17, 1999, the Board granted approval to admit a class of 24 students on November 23, 1999, only.
- **On November 2, 1999, a new program director was approved.**
- On November 19, 1999, the Board granted approval to admit a class of 24 students on February 29, 2000, only.

- On April 14, 2000, the Board granted approval to admit a class of 24 students on May 17, 2000, and requested the program perform a detailed analysis of all program elements to determine causes of poor student performance on the licensure examination and identify written solutions, goals and timelines for the purpose of improving examination pass rates. The written report of this analysis was to be submitted to the Board by July 15, 2000. Information from this report will be taken into consideration for determining the admission of future classes.
- On June 29, 2000, the program director of the Van Nuys campus (formerly Lake View Terrace and Sylmar) assumed the role of interim director.
- **On July 18, 2000, a new program director was approved.**
- On September 29, 2000, the Board approved the Casa Loma College, Los Angeles, Vocational Nursing Program's request to admit a class of 24 full-time students on October 9, 2000.
- On November 17, 2000, the Board approved the Casa Loma College, Los Angeles, Vocational Nursing Program's request to admit a class of 24 full-time students on January 19, 2001.
- On February 2, 2001, the Board approved Casa Loma College, Los Angeles Vocational Nursing Program's request to admit a full-time class of 24 students on April 9, 2001, only, replacing the class that graduates March 9, 2001. A follow-up report is to be presented at the September 2002 Board meeting on the program's analysis of its plan to improve student pass rates which was implemented in January 2001.
- On April 27, 2001, the Board approved Casa Loma College, Los Angeles, Vocational Nursing Program's request to admit a class of 24 full-time students on June 26, 2001, only, replacing the class that graduates May 25, 2001. Additionally, the Board requested an interim report on the program's analysis of its plan to improve student pass rates be presented at the September 2001 Board meeting.
- On September 7, 2001, the Board approved Casa Loma College, Los Angeles, Vocational Nursing Program's request to admit a class of 24 full-time students on September 26, 2001, only, replacing the class that graduates October 25, 2001, with the provision licensure examination pass rates will improve with the fourth quarter reporting period.
- On November 16, 2001, the Board approved Casa Loma College, Los Angeles, Vocational Nursing Program's request to admit a class of 24 full-time students on December 3, 2001, only. The Board would continue to monitor licensure exam pass rates. If licensure examination scores did not improve, the Board would seriously consider restricting or denying future admissions.
- On February 8, 2002, the Board approved Casa Loma College, Los Angeles, Vocational Nursing Program's request to admit a class of 24 full-time students on February 19, 2002, only, replacing the class that graduated on February 1, 2002. The Board would continue

to closely monitor licensure exam pass rates. If licensure examination scores did not improve, the Board would seriously consider restricting or denying future admissions.

- On April 12, 2002, the Board denied Casa Loma College, Los Angeles, Vocational Nursing Program's request to admit a class of 24 full-time students on May 6, 2002, only, replacing the class that graduated on April 19, 2002.
- On June 28, 2002, the Board approved Casa Loma College, Los Angeles, Vocational Nursing Program's request to admit a class of 24 full-time students on July 23, 2002, only.
- On September 6, 2002, the Board placed the Casa Loma College, Los Angeles, Vocational Nursing Program on provisional accreditation for the period from September 6, 2002, through September 5, 2004. In addition, the Board approved the program's request to admit a class of 24 full-time students on October 7, 2002, only, replacing the class that graduated on September 27, 2002.
- On November 8, 2002, the Board approved Casa Loma College, Los Angeles, Vocational Nursing Program's request to admit a class of 24 full-time students on January 13, 2003, only, replacing the class that graduated on December 20, 2002.
- On February 21, 2003, the Board approved Casa Loma College, Los Angeles, Vocational Nursing Program's request to admit a class of 24 full-time students on March 3, 2003, only, replacing the class that graduated on February 21, 2003.
- On April 11, 2003, the Board approved Casa Loma College, Los Angeles, Vocational Nursing Program's request to admit a class of 24 full-time students on May 19, 2003, only, replacing the class that graduated on May 6, 2003.
- On June 20, 2003, the Board approved Casa Loma College, Los Angeles, Vocational Nursing Program's request to admit a class of 24 full-time students on August 5, 2003, only, replacing the class that graduated on July 25, 2003.
- On September 19, 2003, the Board approved Casa Loma College, Los Angeles, Vocational Nursing Program's request to admit a class of 24 full-time students commencing October 20, 2003, only, to replace students who graduate on October 10, 2003.
- On November 14, 2003, the Board approved the program's request to admit a class of 24 full-time students commencing February 2, 2004, only, to replace students who graduate on February 13, 2004.
- On February 2, 2004, the Executive Officer approved the program's request to admit a class of 24 full-time students commencing April 19, 2004, only, to replace students who graduate on March 26, 2004.
- On May 14, 2004, the Board approved extension of provisional accreditation for a period of one year for the program for the period from May 14, 2004, through May 13, 2005, and approved ongoing admissions to **replace** graduating classes, only, with the stipulation

that no additional classes are to be added to the program's current pattern of admissions without prior Board approval. The program's current pattern of admissions includes five full-time classes of 24 students admitted each calendar year.

- On September 10, 2004, the Board reinstated full accreditation for the Casa Loma College, Los Angeles, Vocational Nursing Program for the four-year period from September 10, 2004, through September 9, 2008, and issued a certificate accordingly.
- On January 12, 2005, the Board approved the Casa Loma College, Los Angeles, Vocational Nursing Program's request to increase the size of all five full-time classes admitted each year from 24 to 30 students starting with the April 18, 2005, class.
- On March 10, 2008, Casa Loma Director of Compliance, Sharon Dugan, requested a change in school name from Casa Loma College, Los Angeles, to Casa Loma College, Hawthorne.
- On June 4, 2008, the Executive Officer approved continued full approval of the Casa Loma College, Hawthorne, Vocational Nursing Program for a four-year period, from September 9, 2008, through September 8, 2012, and the Board issued a certificate accordingly.
- **On October 24, 2008, the Board approved Rochelle Eaton as program director.**
- On February 22, 2012, the program was notified that its average annual pass rates had fallen more than ten (10) percentage points below state average annual pass rates for five (5) quarters. The program was asked to provide a written plan for improving the pass rates by March 9, 2012.
- On March 16, 2012, the plan for improvement was received by the Board.
- On May 7, 2012, the program was notified that its average annual pass rates had fallen more than ten (10) percentage points below state average annual pass rates for six (6) quarters. The program was asked to provide documentation regarding the implementation of its plan for improvement and copies of the faculty's daily lesson plans by June 7, 2012.
- On July 10, 2012, the Board received the report including the status of the implementation of the plan for improvement and received copies of the faculty's daily lesson plans.
- On August 2, 2012, the program was notified that its average annual pass rates had fallen more than ten (10) percentage points below state average annual pass rates for seven (7) quarters. The program was notified that the program may be considered for placement on provisional approval at the November 2012 Board Meeting and was asked to provide the following information by August 31, 2012:
 1. Current enrollment information.
 2. Current faculty and facility information.

3. Documentation demonstrating the clinical rotation schedules for all current classes.
4. An analysis of your program's correctional plan submitted **July 10, 2012**, indicating the elements that have been effective and those that have not. Describe alterations that you will make in the plan based on this analysis.
5. Any other pertinent information to be considered by the Board. (Note: Information submitted after the deadline may not receive due consideration by the Board.)

- **On August 24, 2012, Board approved Janet Nishina as program director.**
- **On September 17, 2012, Jayne Grint was approved as program director.**
- On October 3, 2012, the assigned consultant forward correspondence to the director requesting documents for dissemination to Board Members.
- On November 9, 2012, the Board approved the following recommendations:
 1. Place the Casa Loma College, Hawthorne, Vocational Nursing Program on provisional approval for the two – year period from November 9, 2012, through November 30, 2014, and issue a notice to the program to identify specific areas of noncompliance and requirements for correction, as referenced in Section 2526.1 (e) of the California Code of Regulations. (See Attachment E for draft of Notice)
 2. Require the program to bring its average annual pass rate to no more than ten (10) percentage points below the state average annual pass rates.
 3. Approve the admission of the class of 30 students projected to start on December 17, 2012.
 4. Rescind the program's approval for ongoing admissions and require the program to obtain approval by the full Board prior to the admission of additional students.
 5. Approve the program's proposed curriculum revision to include 680 theory hours and 976 clinical hours for a total of 1656 program hours.
 6. Require the program to submit follow-up reports in nine (9) months, but no later than **August 1, 2013**, and 21 months, but no later than **August 1, 2014**. The reports must include a comprehensive analysis of the program, specific actions to improve program pass rates, timeline for implementation, and expected outcomes. The following elements must be addressed in the analysis.
 - a. Admission Criteria.
 - b. Screening and Selection Criteria.
 - c. Terminal Objectives.
 - d. Curriculum Objectives.
 - e. Instructional Plan.
 - f. Theory and Clinical Objectives for Each Course.
 - g. Lesson Plans for Each Course.
 - h. Textbooks.
 - i. Attendance Policy.
 - j. Remediation Policy.
 - k. Evaluations of Theory and Clinical Faculty.
 - l. Evaluations of Theory Presentations.
 - m. Evaluations of Clinical Rotations and Their Correlation to Theory Presentations.
 - n. Evaluation of Student Achievement.
 - o. Current Enrollment.

7. Require the program to comply with all approval standards in Article 4 of the Vocational Nursing Practice Act, commencing at Business and Professions Code section 2880, and Article 5 of the Board's Regulations, commencing at California Code of Regulations, Title 16, section 2526.
 8. Require the program to demonstrate incremental progress in correcting the violation. If the program fails to satisfactorily demonstrate incremental progress, the full Board may revoke the program's approval.
 9. Failure to take any of these corrective actions may cause the full Board to revoke the program's approval.
 10. Place the program on the **November 2014** Board agenda for reconsideration of provisional approval.
- On December 26, 2012, the assigned consultant forwarded correspondence requesting submission of eighteen (18) copies of pertinent documents, plan, and subsequent actions taken to correct identified problems that they desire Board members to consider.
 - On January 2, 2013, the Board received correspondence from the program director and eighteen (18) copies of pertinent documents that they desire the Board members to consider.
 - On February 22, 2013, the Board approved the Casa Loma College Vocational Nursing Program's request to admit 30 students to a class on March 11, 2013, to **replace** the class graduating on February 25, 2013, and graduating on April 1, 2014; and admit 30 students to a class on June 3, 2013, to **replace** the class graduating on May 10, 2013, and graduating on June 10, 2014; **and** continued to require the program to admit no additional students unless specifically approved by the full Board.
 - On March 28, 2013, the Board received the Updated Program Improvement Plan from the director.
 - On May 10, 2013, the Board approved the Casa Loma College Vocational Nursing Program's request to admit 30 students to a class on August 5, 2013, to **replace** the class graduating on July 22, 2013, and graduating on August 19, 2014; and admit 30 students to a class on October 21, 2013, to **replace** the class graduating on October 7, 2013, and graduating on November 4, 2014; **and** continued to require the program to admit no additional students unless specifically approved by the full Board.
 - **On September 25, 2013, Billy Hutchison was approved as program director.**
 - On November 22, 2013, the Board approved the program's request to admit 30 students into a full – time class commencing December 9, 2013, graduating January 8, 2015, to **replace** the class graduating on December 20, 2013; **and** continued the program's requirement to admit no additional students unless specifically approved by the full Board.
 - On February 28, 2014, the full Board approved the following recommendations:

1. Deny the Casa Loma College Vocational Nursing Program's request to admit 30 students into a full-time class that would commence on March 24, 2014, to **replace** the class graduating on March 28, 2014.
 2. Continue to require the program to admit no additional students unless specifically approved by the full Board.
- On May 16, 2014, the full Board approved the following recommendations:
 1. Deny the Casa Loma College, Hawthorne, Vocational Nursing Program's request to admit 30 students into a full-time class that would commence on June 2, 2014, to **replace** the class graduating on June 25, 2014. The requested class would graduate on June 17 2015.
 2. Deny the Casa Loma College, Hawthorne, Vocational Nursing Program's request to admit 30 students into a full-time class on August 11, 2014, to **replace** the class graduating on August 26, 2014. That requested class would graduate on August 25, 2015.
 3. Issue a supplemental Notice identifying specific areas of noncompliance referenced in Violations 1 through 4 and requirements for correction, as referenced in Section 2526.1 of the California Code of Regulations.
 4. Require the program to submit a plan of correction related to the violations noted in this report no later than **June 13, 2014**.
 5. Require the program to include a progress report regarding the status of actions taken as specified in the supplemental notice in the comprehensive analysis of the program that is due to the Board on **August 1, 2014**.
 6. Continue to require the program to comply with all corrections specified in the Notice of Change of Approval Status issued on November 12, 2012.
 - On June 13, 2014, the program submitted electronic correspondence related to an action plan to correct the identified violations.
 - On June 30, 2014 the program submitted electronic correspondence related to a proposed clinical grading matrix.
 - On July 1, 2014, the assigned NEC sent electronic correspondence to the program director summarizing the phone consultation regarding the proposed clinical grading matrix and why this grading matrix was not approved.
 - On August 7, 2014, the Board received, via electronic correspondence from the program director, the updated action plan to improve licensure pass rates.
 - **On August 18, 2014 Janet Nishina was approved as Program Director.**
 - On September 15, 2014 the program submitted a request to admit students.
 - On November 21, 2014, the Board approved the following recommendations:

1. Extend Casa Loma College, Anaheim (formerly Hawthorne, Vocational Nursing Program's provisional approval for the one year period from December 1, 2014 through November 30, 2015, and issue a notice to the program to identify specific areas of non-compliance and requirements for correction as referenced in Section 2526.1(e) of the California Code of Regulations
 2. Deny the program's request to admit one (1) full – time class of twenty (20) students and two (2) alternates on February 9, 2015, only, graduating on March 3, 2016, to **replace** the class that graduated on November 4, 2014.
 3. Continue to require the program to admit no additional classes without prior approval by the full Board.
 4. Continue to require the program to bring its average annual pass rate to no more than (10) ten percentage points below the State average annual pass rate.
 5. Continue to require the program to demonstrate incremental progress in correcting the violations. If the program fails to satisfactorily demonstrate incremental progress the full Board may revoke the program's approval.
 6. Continue to require the program to comply with all approval standards in Article 4 of the Vocational Nursing Practice Act, commencing at Business and Professions Code section 2880, and Article 5 of the Board's Regulations, commencing at California Code of Regulations, Title 16, section 2526.
 7. Failure to take any of these corrective actions may cause the full Board to revoke the program's approval.
 8. Place the program on the Board's **November 2015** agenda for reconsideration of provisional approval.
- On February 13, 2015, the Board approved the following recommendations:
 1. Approve Casa Loma College, Anaheim, Vocational Nursing Program's request to admit one (1) full – time class of twenty (20) students on April 27, 2015, only, graduating on May 4, 2016, to **replace** the class that graduated on January 9, 2014, provided the program provides no less than one (1) instructor for every ten (10) students in clinical experiences.
 2. Continue to require the program to admit no additional classes without prior approval by the full Board.
 - On November 20, 2015, the Board approved the following recommendations:
 Extend provisional approval for the Casa Loma, Anaheim, Vocational Nursing Program for a **six (6) month** period from November 30, 2015 through May 31, 2016, and issue a notice identifying specific areas of non-compliance and requirements for correction as referenced in Section 2526.1 (e) of the California Code of Regulations, **and** continue to require the program to bring its average annual pass rate to no more than ten (10) percentage points below the State average annual pass rate, **and** continue to require

the program to obtain approval by the full Board prior to the admission of additional students, **and** deny the program's request to admit 20 students into a class commencing March 7, 2016, and graduating March 6, 2017, **and** require the program director to submit, under penalty of perjury, the names of all enrolled students, date of admission, placement in the curriculum, and expected dates of graduation by **December 1, 2015**, **and** continue to require the program to provide no less than one (1) instructor for every ten (10) students in all clinical experiences, **and** continue to require the program to comply with all approval standards in Article 4 of the Vocational Nursing Practice Act, commencing at Business and Professions Code, section 2880, and Article 5 of the Board's Regulations, commencing at California Code of Regulations, Title 16, section 2526, **and** continue to require the program to demonstrate incremental progress in correcting the violations. If the program fails to satisfactorily demonstrate incremental progress, the full Board may revoke the program's approval, **and** failure to take any of these corrective actions may cause the full Board to revoke the program's approval, **and** place the program on the **May 2016** Board agenda for reconsideration of provisional approval.

Agenda Item #12.A.4., Attachment B.



BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY - GOVERNOR EDMUND G. BROWN JR.

Board of Vocational Nursing and Psychiatric Technicians
2535 Capitol Oaks Drive Suite 205, Sacramento, CA 95833-2945
Phone 916-263-7800 Fax 916-263-7855 Web www.bvnpt.ca.gov



CERTIFIED MAIL

December 10, 2014

Janet Nishina, B.S., R.N.
Director, Vocational Nursing Program
Casa Loma College, Anaheim
2641 West La Palma Avenue
Anaheim, CA 92801

Subject: Notice of Extension of Provisional Approval

Dear Ms. Nishina:

Pursuant to the action of the Board of Vocational Nursing and Psychiatric Technicians (Board) on November 21, 2014, provisional approval has been extended for the Casa Loma College, Anaheim, Vocational Nursing Program for the one – year period from December 1, 2014 through November 30, 2015.

The purpose of this letter is to explain the areas of non-compliance found and the corrections required of your program to avoid losing approval completely.

Once you have reviewed this letter, please sign and return the enclosed "Acknowledgement of Change in Approval Status" form by **Monday, December 15, 2014**.

AREAS OF NON-COMPLIANCE [VIOLATION(S)]

In accordance with Section 2526.1(c) of title 16 of the California Code of Regulations,

"The Board may place any program on provisional approval when that program does not meet all requirements as set forth in this chapter and in Section 2526..."

Section 2530(l) of title 16 of the California Code of Regulations states:

"The program shall maintain a yearly average minimum pass rate on the licensure examination that does not fall below 10 percentage points of the state average pass rate for first time candidates of approval vocational nursing schools for the same period..."

The program pass rates of the Casa Loma College, Anaheim, Vocational Nursing Program for the past sixteen (16) quarters are set forth in the following table.

NCLEX-PN® Licensure Examination Data							
Quarterly Statistics					Annual Statistics*		
Quarter	# Candidates	# Passed	% Passed	State Quarterly Pass Rate	Program Average Annual Pass Rate	State Average Annual Pass Rate [CCR §2530(l)]	Variance From State Average Annual Pass Rate
Oct – Dec 2010	32	13	41%	77%	62%	76%	-14
Jan – Mar 2011	50	37	74%	80%	66%	77%	-11
Apr – Jun 2011	26	13	50%	71%	61%	76%	-15
Jul – Sep 2011	25	12	48%	74%	56%	75%	-19
Oct – Dec 2011	12	9	75%	74%	63%	75%	-31
Jan – Mar 2012	39	26	67%	77%	59%	74%	-15
Apr – Jun 2012	26	15	58%	72%	61%	74%	-13
Jul – Sep 2012	29	15	52%	74%	61%	74%	-13
Oct – Dec 2012	23	13	57%	70%	59%	74%	-15
Jan – Mar 2013	10	6	60%	75%	56%	73%	-19
Apr – Jun 2013	30	13	43%	78%	51%	73%	-22
Jul – Sep 2013	21	14	67%	75%	55%	74%	-19
Oct – Dec 2013	31	16	52%	76%	53%	76%	-23
Jan – Mar 2014	33	17	52%	74%	52%	76%	-24
Apr – Jun 2014	14	6	43%	66%	53%	73%	-20
Jul – Sep 2014	22	13	59%	72%	52%	73%	-21

*The Annual Pass Rate changes every quarter. It is calculated by dividing the number of candidates who passed during the current and previous three-quarters by the number of candidates who tested during the same period. If no data is available for the relevant period, the statistic is carried over from the last quarter for which data is available.

Based on this data, the program failed to meet the average annual pass rate requirement.

REQUIRED CORRECTION(S)

1. The Casa Loma College, Anaheim (formerly Hawthorne) Vocational Nursing Program shall bring its average annual pass rate to no more than (10) ten percentage points below the State average annual pass rate.
2. The program shall continue to admit no additional classes without prior approval by the full Board.
3. The program shall continue to demonstrate incremental progress in correcting the violations. If the program fails to satisfactorily demonstrate incremental progress, the full Board may revoke the program's approval.

Notice of Change in Approval Status
Casa Loma College, Anaheim,
Vocational Nursing Program
December 10, 2014
Page 3 of 3

4. The program shall continue to comply with all approval standards in Article 4 of the Vocational Nursing Practice Act, commencing at Business and Professions Code Section 2880, and Article 5 of the Board's Regulations, commencing at California Code of Regulations, Title 16, Section 2526.
5. Failure to take any of these corrective actions may cause the full Board to revoke the program's approval.

FUTURE BOARD ACTION

Your program will be placed on the **November 2015** Board Meeting agenda, at which point the Board may revoke or extend the program's approval. If you have additional information that you wish considered beyond the required corrections listed on page 2 through 3, you must submit this documentation by the fifteenth day of the second month prior to the Board meeting.

OTHER IMPORTANT INFORMATION

Please be advised that, pursuant to the Board's regulations, the program will not be authorized to admit new classes beyond the established pattern of admissions previously approved by the Board. The established pattern of admissions approved by the Board is as follows: **Prior approval by the full Board is required to admit classes.**

In the event your program is required to submit any report(s) as a corrective action pursuant to this notice, such reports are required in addition to any other reports required pursuant to 2527 of the Board's regulations.

The program may not advertise that it has full approval, and should take steps to correct any ongoing advertisements or publications in that regard.

A copy of title 16, California Code of Regulations, section 2526.1, regarding provisional approval is attached for your reference. A complete copy of the Board's laws and regulations can be found on the Board's web site at www.bvnpt.ca.gov.

Should you have questions, please do not hesitate to contact the Board.

Sincerely,



TERESA BELLO-JONES, J.D., M.S.N., R.N.
Executive Officer

Enclosures

cc: Board Members

TBJ:dgj

Agenda Item #12.A.4., Attachment C

CASA LOMA COLLEGE, ANAHEIM, VOCATIONAL NURSING PROGRAM

Summary of Action Plans Since 2009 to Improve Pass Rates

1. Analyze learning needs of faculty and students as they relate to incorporating concept mapping into lesson plans.
2. Enhance faculty retention.
3. Enhance student academic and clinical performance by
 - Disallowing advancement if on academic probation;
 - Adding clinical sites;
 - Increasing the use of ATI materials in the program;
 - Enhancing development of critical thinking and psychomotor skills in students;
 - Hiring a skills lab instructor;
 - Using an academic coach for faculty to assist at risk students;
 - Aligning program with NCLEX-PN® test plan; and
 - Offering NCLEX-PN® review courses.

The required August 2013 update to the action plan, which is contained within the August 2014 update, included the following:

1. The director will interview students after they are accepted by the Admissions Department.
2. Change/update in textbooks.
3. Adhering to the attendance policy.
4. Mandated focused reviews.
5. Add clinical sites.
6. Recruit past graduates to attend NCLEX-PN® review courses.
7. Faculty in-service, observation, and re-evaluation.
8. Adjust minimum pass rate.

On August 8, 2014, the Board received the program's August 2014 follow – up report relative to program actions to improve pass rates, as specified in Corrective Action #3 of the Notice of Change in Provisional Status dated November 12, 2012.

The report included the following:

1. Private entity to provide NCLEX-PN® review courses.
2. Including readiness testing with expectation pass rate will gradually improve.
3. Plan to use TABE entrance exam with only one (1) or two (2) attempts allowed; interview with Director, encouraging pre-nursing course.

4. On campus resources to assist with job-finding.
5. Encourage students to test soon after graduation.
6. Faculty evaluation and in-services.
7. Improve skills lab structure.
8. Designated lab coordinator.
9. New campus facilities since the move in May 2014.
10. Use of simulation.
11. Change from ATI to HESI exit exam.
12. Enforcing attendance policy: the document notes, "All theory lecture hours missed are completed in a clinical setting."
13. Individual remediation plans.
14. Five (5) day NCLEX-PN® review courses.
15. Faculty performance improved.
16. Communication with clinical facilities to ensure future use.
17. Faculty utilize feedback form and evaluation tools showing faculty feedback on remediation.

On September 15, 2015, the program presented a document titled "New Cohort Application." A summary of the document follows.

Part 1 – Leadership

The program provided the dates of tenure for the four (4) program directors since 2008. The current program director, who was a program faculty member since 2001, was approved by the Board in August 2014. The program reports the directors of both Casa Loma Vocational Nursing Programs are now working in concert and mentoring new instructors.

Part 2 – Comparison of Past Cohorts and Current (this summary highlights changes implemented for the current cohort, admitted April 2015.)

➤ **Admission Process**

Since March 2015, admission passing score increased to Grade Equivalent of 10.9. Prospective students are now offered tutoring in math. Interviews are conducted by the program director and program director now makes final approval for admission.

➤ **Critical Thinking**

Now initiated in Level 1, using case study and case scenarios

➤ **Study Skills**

The program noted that the new cohort exhibited problems with grades in Anatomy & Physiology "with a text book and PowerPoint in front of them." An instructor was provided to teach study skills. A specific study plan and course of instruction in study skills was provided.

➤ **Remediation**

Remediation assignments, with a specific timeline, given for failed tests. Test taking strategies are provided, tutoring is offered, and a midterm evaluation form has been introduced, as has a weekly student self-evaluation form.

➤ **ATI®/HESI®**

The entire HESI® package is now being used in the program, including tests, skill modules, case studies, and proctored tests. Individualized remediation packets are provided by the company after tests at the end of each level.

➤ **NCLEX® Review**

Cumulative testing is being utilized now with a goal of preparation for the licensing examination at each level of the program.

➤ **Resources**

The program reports sufficient classroom and laboratory space for learning, including a skills lab bag for practice at home.

➤ **Advisory Council**

The program reports use of an advisory council.

Part 3 – Pass Rates

The program reports use of a live NCLEX® Review course and an online, interactive review course. Both courses are offered without additional charge to students and graduates. The program points to only focused use of HESI® in the past as a factor in low pass rates on the licensure examination.