

# Agenda Item #12.B.5



BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY • GOVERNOR EDMUND G. BROWN JR.

**BOARD OF VOCATIONAL NURSING & PSYCHIATRIC TECHNICIANS**

2535 Capitol Oaks Drive, Suite 205, Sacramento, CA 95833-2945

Phone (916) 263-7800 Fax (916) 263-7855 Web [www.bvnpt.ca.gov](http://www.bvnpt.ca.gov)



## COVER SHEET

**SUBJECT:** North-West College, Pomona, Vocational Nursing Program - Consideration of Provisional Approval (Director: Adnan AlMouazzen Pomona, San Bernardino County, Private)

The North West College, Pomona, Vocational Nursing Program is presented for consideration of provisional approval. Provisional approval is recommended. Additionally, it is recommended that the program's approval for the ongoing admission of three (3) classes each year be rescinded, immediately, and the admission of a class of 40 students be approved.

### Recommendations:

1. Place the North West College Pomona, Vocational Nursing Program on provisional approval for the two-year period from May 13, 2016, through May 2018; and issue a notice to the program to identify specific area of non-compliance and requirements for correction as referenced in Section 2526.1 of the California Code of Regulations. (See Attachment E)
2. Require the program to bring its average annual pass rate to no more than ten (10) percentage points below the State average annual pass rate.
3. Rescind approval of the program's ongoing admission of three (3) classes of 40 students each year to **replace** graduating students only, effective immediately.
4. Require the program to admit no additional classes without prior approval by the full Board.
5. Approve the program's admission of a class of 40 students commencing on May 31, 2016, and graduating on July 30, 2017, to **replace** students scheduled to graduate in May 2016.
6. Require the director's to submit, under penalty of perjury, the names of all enrolled students, date of admission, placement in the curriculum, and expected date of graduation within 15 days of the commencement of a class.
7. Require the program to submit a report to the Board no later than seven (7) months, but no later than **December 1, 2016**, and twenty – one (21) months, but no later than **November 1, 2017**. The report must include a comprehensive analysis of the

program, specific actions taken to improve program pass rates, timeline for implementation, and the effect of employed interventions. The following elements must be addressed in the analysis.

- a. Admission Criteria.
  - b. Screening and Selection Criteria.
  - c. Terminal Objectives.
  - d. Curriculum Objectives.
  - e. Instructional Plan.
  - f. Theory and Clinical Objectives for Each Course.
  - g. Lesson Plans for Each Course.
  - h. Textbooks.
  - i. Attendance Policy.
  - j. Remediation Policy.
  - k. Evaluations of Theory and Clinical Faculty.
  - l. Evaluations of Theory Presentations.
  - m. Evaluations of Clinical Rotations and Their Correlation to Theory Presentations.
  - n. Evaluation of Student Achievement.
  - o. Current Enrollment
8. Require the program to comply with all approval standards in Article 4 of the Vocational Nursing Practice Act, commencing at Business and Professions Code, section 2880, and Article 5 of the Board's Regulations, commencing at California Code of Regulations, Title 16, section 2526.
  9. Require the program to demonstrate incremental progress in correcting the violations. If the program fails to satisfactorily demonstrate incremental progress, the full Board may revoke the program's approval.
  10. Place the program on the Board's **May 2018** agenda for reconsideration of provisional approval.

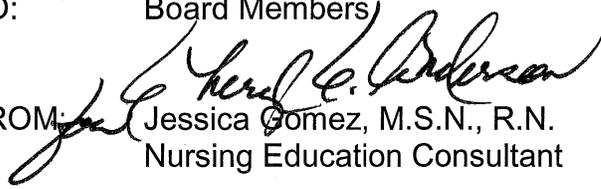




## Agenda Item #12.B.5.

DATE: April 29, 2015

TO: Board Members

FROM:  Jessica Gomez, M.S.N., R.N.  
Nursing Education Consultant

SUBJECT: North-West College, Pomona, Vocational Nursing Program - Consideration of Provisional Approval (Director: Adnan AlMouazzen Pomona, San Bernardino County, Private)

The North West College, Pomona, Vocational Nursing Program is presented for consideration of provisional approval. Provisional approval is recommended. Additionally, it is recommended that the program's approval for the ongoing admission of three (3) classes each year be rescinded, immediately, and the admission of a class of 40 students be approved.

In accordance with Section 2526.1(c) of the Vocational Nursing Rules and Regulations,

"The Board may place any program on provisional approval when a program does not meet all requirements as set forth in this chapter and in Section 2526..."

Section 2530(l) of the Vocational Nursing Rules and Regulations states:

"The program shall maintain a yearly average minimum pass rate on the licensure examination that does not fall below 10 percentage points of the state average pass rate for first time candidates of approved vocational nursing schools for the same period."

### **History of Prior Board Actions**

(See Attachment A, History of Prior Board Actions)

### **Enrollment**

The program currently has Board approval for ongoing admissions of three (3) classes of 40 students each year into the 60-week full-time program.

The following table represents **current and proposed** student enrollment based on class starts and completions. The table indicates a **maximum enrollment of 121 students** for the period **April 2013 through May 2017**.

ENROLLMENT DATA				
CLASS DATES		# Students Admitted	# Students Current or Completed	Total Enrollment
Start	Completed			
4/13		40	15	$0 + 15 = 15$
7/13		25	25	$15 + 25 = 40$
9/13		33	31	$40 + 31 = 71$
1/14		24	29	$71 + 29 = 100$
	7/14 (4/13 Class)		-15	$100 - 15 = 85$
7/14		28	12	$85 + 12 = 97$
	10/14 (7/13 class)		-25	$97 - 25 = 72$
11/14		22	9	$72 + 9 = 81$
	1/15 (9/13 Class)		-31	$81 - 31 = 50$
2/15	5/16	22	20	$50 + 20 = 70$
	4/15 (1/14 Class)		-29	$70 - 29 = 41$
5/15	8/16	23	21	$41 + 21 = 62$
	10/15 (7/14 Class)		-12	$62 - 12 = 50$
11/15	2/17	30	29	$50 + 29 = 79$
	2/16 (11/14 Class)		-9	$79 - 9 = 70$
2/16	5/17	12	12	$70 + 12 = 82$
	5/16 (2/15 Class)		-20	$82 - 20 = 62$
5/16 Projected	7/17	40	40	$62 + 40 = 102$
	8/16 (5/15 Class)		-21	$102 - 21 = 81$
8/16 Projected	10/17	40	40	$81 + 40 = 121$
	2/17 (11/15 Class)		-29	$121 - 29 = 92$
	5/17 (2/16 Class)		-12	$92 - 12 = 80$

## Licensing Examination Statistics

The following statistics, furnished by Pearson VUE and published by the National Council of State Boards of Nursing as "Jurisdictional Summary of All First-Time Candidates Educated in Member Board Jurisdiction" for the period January 2011 to March 2016, specify the pass percentage rates for graduates of the North West College, Pomona, Vocational Nursing Program on the National Council Licensure Examination for Practical/Vocational Nurses (NCLEX-PN®).

NCLEX-PN® Licensure Examination Data							
Quarterly Statistics					Annual Statistics*		
Quarter	# Candidates	# Passed	% Passed	State Average Quarterly Pass Rate	Program Average Annual Pass Rate	State Average Annual Pass Rate [CCR §2530(I)]	Variance From State Average Annual Pass Rate
Jan – Mar 2011	12	11	92%	80%	66%	77%	-11
Apr – Jun 2011	11	9	82%	71%	75%	76%	-1
Jul – Sep 2011	16	11	69%	74%	76%	76%	0
Oct – Dec 2011	2	1	50%	74%	78%	75%	+3
Jan – Mar 2012	No Candidates Tested			77%	72%	74%	-2
Apr – Jun 2012	No Candidates Tested			72%	67%	74%	-7
Jul – Sep 2012	19	16	84%	74%	81%	74%	+7
Oct – Dec 2012	1	1	100%	70%	85%	74%	+11
Jan – Mar 2013	15	11	73%	75%	80%	73%	+7
Apr – Jun 2013	4	2	50%	78%	77%	73%	+4
Jul – Sep 2013	13	8	62%	75%	67%	74%	-7
Oct – Dec 2013	12	9	75%	76%	68%	76%	-8
Jan – Mar 2014	23	17	74%	74%	69%	76%	-7
Apr – Jun 2014	17	8	47%	66%	65%	73%	-8
Jul – Sep 2014	5	4	80%	72%	67%	73%	-6
Oct – Dec 2014	6	4	67%	72%	65%	72%	-7
Jan – Mar 2015	15	6	40%	73%	51%	71%	-20
Apr – Jun 2015	21	10	48%	69%	51%	72%	-21
Jul – Sep 2015	24	10	42%	73%	45%	72%	-27
Oct – Dec 2015	10	3	30%	75%	41%	72%	-31
Jan – Mar 2016	7	3	43%	73%	42%	73%	-31

\*The Annual Pass Rate changes every quarter. It is calculated by dividing the number of candidates who passed during the current and previous three quarters by the number of candidates who tested during the same period. If no data is available for the relevant period, the statistic is carried over from the last quarter for which data is available.

California Code of Regulations section 2530(I) states:

"The program shall maintain a yearly average minimum pass rate on the licensure examination that does not fall below 10 percentage points of the state average pass rate for first time candidates of approved vocational nursing schools for the same period."

This data substantiates the program's **noncompliance** for the last **five (5) consecutive** quarters (January 2015 through March 2016).

Based on the most recent data available (January – March 2016) the program's average annual pass rate is **42%**. The California average annual pass rate for graduates from approved vocational nursing programs who took the NCLEX-PN® for the first time during the same period is **73%**. The pass rate for the North West College, Pomona, Vocational Nursing Program is **31** percentage points **below** the state average annual pass rate.

### **Faculty and Facilities**

Section 2534(d) of the Vocational Nursing Rules and Regulations states:

"For supervision of clinical experience, there shall be a maximum of 15 students for each instructor."

The total number of Board - approved faculty is 31 including the program director and assistant director. The director has 100% administrative duties. Of the total faculty, 28 instructors are approved to teach in the clinical area.

Based on a maximum enrollment of 121 students, nine (9) instructors are needed. Therefore, the number of current faculty is **adequate** for the proposed enrollment.

Section 2534 (b) of the Vocational Nursing Rules and Regulations states:

"Schools shall have clinical facilities adequate as to number, type, and variety of patients treated, to provide clinical experience for all students in the areas specified by Section 2533. There must be available for student assignment, an adequate daily census of patients to afford a variety of clinical experiences consistent with competency-based objectives and theory being taught."

The program has clinical facilities that are **adequate** as to type and variety of patients treated to enable current and proposed students to meet clinical objectives, in accordance with Section 2534 (b) of the Vocational Nursing Rules and Regulations. This has been verified by the consultant.

### **Other Considerations**

On February 25, 2015, the program was approved for continued approval from April 12, 2015 through April 11, 2019. Additionally, approval of the program's pattern of admissions was also granted, with a change **from** the admission of a class every February, July, and October **to** the admission of three (3) classes each year to **replace** graduating classes, only. Due to the sixteen (16) month length of each class, the completion date of the classes' changed each year, which causes either a delay in starting or an unintended overlap in classes.

**On August 24, 2014 the Board approved a new director.**

On February 17, 2016, the Board requested an explanation for the four (4) consecutive quarters of low pass rates (see Attachment B).

On March 10, and 11, 2016, the assigned consultant conducted an unannounced onsite inspection of the program. During the two-day visit, the Board representative assessed the physical resources for the program, inspected records for recently graduated and currently enrolled students, and facilitated discussions with the program director, assistant program director, and students. One (1) violation was identified during the program inspection. (See Attachment D)

On March 14, 2016 the Director submitted the required report identifying the plan of action focused on improving the program's NCLEX-PN® pass rates (see Attachment C).

### **Implemented Processes**

- **April 2015**, North West College, Pomona changed from the National League of Nursing (NLN) Online testing to the Health Education Systems Incorporated (HESI) testing plan.
  - HESI provides students with additional study aids and test preparation tools.
  - Allows instructors to modify homework to model NCLEX-style questions, allowing students to become familiar with the questions format and style.
  - Students are now enrolled into a 2 day HESI Live Review Course to assist students to pass the end-of-course Exit Examination.
- Hired an assistant director to strengthen the students' administrative support on campus.
- **February 2016**, the program's student handbook was revised to include the new HESI exam remediation policy.
  - Students whose final HESI examination score is less than 750 are now required to complete 10 hours of online remediation within seven (7) calendar days.
  - Instructions monitor the progress of each students HESI online participation and remediation. The program provides detailed information as to each student's duration of study, dates, times, and topics reviewed.

### **Planned Processes to be Implemented (no date provided)**

- In the process of changing the current review book to a HESI Comprehensive Review Book which focuses more on critical thinking questions.
- Planning to change all theory faculty positions to full-time instructors to improve the sense of stability and rapport the students have with instructors.

Given the foregoing, the following violations are identified.

**Section 2527 (b) of the California Vocational Nursing Rules and Regulations states:**

“A school shall report to the Board within ten days of the termination of a faculty member.”

**Violation #1:** Board records confirm the program’s submission of faculty applications and the approval of 109 faculty members. The Board has received notice of resignation or termination of 31 of the approved faculty members. The report submitted by the program director and received by the Board on October 26, 2015 indicated 44 approved faculty members. On March 15, 2016, the Board received a revised Faculty list with a total of 58 faculty members which included 23 resignations or terminations.

**Status #1:** This violation is **corrected**.

On April 8, 2016, the director submitted the corrected list of faculty members totaling 31 faculty members. Termination dates were provided.

**Section 2530(l) of the California Code of Regulations states:**

“The program shall maintain a yearly average minimum pass rate on the licensure examination that does not fall below 10 percentage points of the state average pass rate for first time candidates of approved vocational nursing schools for the same period.”

**Violation #2:** Published examination statistics confirm the program’s average annual pass rates have been more than ten (10) percentage points below state average annual pass rates for five (5) consecutive quarters from Quarter 1- 2015 through Quarter 1 – 2016.

**Status #2:** The violation has **not been corrected**.

**Summary:**

The program is noncompliant with regulatory requirements. Specifically, noncompliance with California Code of Regulations section 2527 (b), the program’s failure to notify the Board of faculty terminations within ten (10) days, was substantiated. That violation has been corrected.

Additionally, noncompliance with California Code of Regulations section 2530 (l), the program’s failure to maintain an average annual pass rates of its graduates that is no more than ten (10) percentage points below the state average annual pass rate of program graduates, was substantiated. Specifically, noncompliance has been substantiated for the last **five (5)** consecutive quarters (January 2015 – March 2016). The

current Quarter 1 - 2016 pass rate is **42%**, which is **31** percentage points **below** the state average annual pass rate for first time program graduates for the same period.

**Recommendations:**

1. Place the North West College Pomona, Vocational Nursing Program on provisional approval for the two-year period from May 13, 2016, through May 2018; and issue a notice to the program to identify specific area of non-compliance and requirements for correction as referenced in Section 2526.1 of the California Code of Regulations. (See Attachment E)
2. Require the program to bring its average annual pass rate to no more than ten (10) percentage points below the State average annual pass rate.
3. Rescind approval of the program's ongoing admission of three (3) classes of 40 students each year to **replace** graduating students only, effective immediately.
4. Require the program to admit no additional classes without prior approval by the full Board.
5. Approve the program's admission of a class of 40 students commencing on May 31, 2016, and graduating on July 30, 2017, to **replace** students scheduled to graduate in May 2016.
6. Require the director's to submit, under penalty of perjury, the names of all enrolled students, date of admission, placement in the curriculum, and expected date of graduation within 15 days of the commencement of a class.
7. Require the program to submit a report to the Board no later than seven (7) months, but no later than **December 1, 2016**, and twenty – one (21) months, but no later than **November 1, 2017**. The report must include a comprehensive analysis of the program, specific actions taken to improve program pass rates, timeline for implementation, and the effect of employed interventions. The following elements must be addressed in the analysis.
  - a. Admission Criteria.
  - b. Screening and Selection Criteria.
  - c. Terminal Objectives.
  - d. Curriculum Objectives.
  - e. Instructional Plan.
  - f. Theory and Clinical Objectives for Each Course.
  - g. Lesson Plans for Each Course.
  - h. Textbooks.
  - i. Attendance Policy.
  - j. Remediation Policy.
  - k. Evaluations of Theory and Clinical Faculty.
  - l. Evaluations of Theory Presentations.
  - m. Evaluations of Clinical Rotations and Their Correlation to Theory Presentations.

- n. Evaluation of Student Achievement.
- o. Current Enrollment

8. Require the program to comply with all approval standards in Article 4 of the Vocational Nursing Practice Act, commencing at Business and Professionals Code, section 2880, and Article 5 of the Board's Regulations, commencing at California Code of Regulations, Title 16, section 2526.
9. Require the program to demonstrate incremental progress in correcting the violations. If the program fails to satisfactorily demonstrate incremental progress, the full Board may revoke the program's approval.
10. Place the program on the Board's **May 2018** agenda for reconsideration of provisional approval.

**Rationale:** As noted previously, the program is noncompliant with requirements prescribed in California Code of Regulation. Specifically, noncompliance with section 2527 (b) was substantiated in that the program failed to report the termination of faculty within ten (10) days, as prescribed by regulation. That violation has been corrected.

Noncompliance with section 2530 (l) was also substantiated in that the failed to maintain an average annual pass rate of its first time graduates that is no more than ten (10) percentage points below the state average annual pass rate of program graduates from approved programs. Specifically, noncompliance was substantiated for the last **five (5)** consecutive quarters (January 2015 – March 2016). That violation has not been corrected. The current Quarter 1 - 2016 pass rate is **42%**, which is **31** percentage points **below** the state average annual pass rate for first time program graduates for the same period.

Given the foregoing, it is recommended to place the North West College, Pomona Program on Provisional Approval for a two (2) year period. Additionally, it is prudent to rescind the program's ongoing admissions, and deny the currently projected classes, to allow the director time to complete a comprehensive analysis of the program, identify problems negatively impacting student achievement, and implement required corrective actions.

Board staff will continue to monitor closely the program's effectiveness by tracking class admissions, resources, and the program's quarterly annual average pass rates.

- Attachment A: History of Prior Board Actions
- Attachment B: Notice of NCLEX-PN Performance
- Attachment C: Correspondence from Program Dated March, 14, 2016
- Attachment D: Notice of Findings Dated March 21, 2016
- Attachment E: Draft Notice of Change in Approval Status

## Agenda Item #12.B.5., Attachment A

### NORTHWEST COLLEGE, POMONA VOCATIONAL NURSING PROGRAM

#### History of Prior Board Actions

- On September 9, 2005, the Executive Officer approved North-West College, Pomona's request to begin a vocational nursing program with an initial class of 30 students on October 31, 2005, with a projected graduation date of December 1, 2006. The Board approved the program curriculum for 1624 hours, including 664 theory, and 960 clinical hours.
- On October 1, 2005, the director notified the Board that admission of the class had been delayed until January 17, 2006, due to lack of enrollment and faculty recruitment.
- On March 22-23, 2007, the program was inspected to determine compliance with Article 5 of the Vocational Nursing Rules and Regulations. One (1) violation was identified and corrected.
- On April 12, 2007, the Executive Officer approved initial full accreditation for North-West College, Pomona, Vocational Nursing Program for the period from April 12, 2007, through April 11, 2011, and issued a certificate accordingly. The Executive Officer also approved the North-West College, Pomona, Vocational Nursing Program's request to admit a full - time class of 30 students to start on May 7, 2007, only, to **replace** students graduating on April 29, 2008.
- On March 4, 2008, the Executive Officer approved the North-West College, Pomona, Vocational Nursing Program's request to admit 35 students into a full - time class on April 15, 2008, only, with a projected graduation of June 28, 2009, thereby increasing frequency of admissions and increasing the class size from 30 to 35 students.
- **On May 14, 2008 a new program director was approved.**
- On June 11, 2008, the director notified the Board of a delayed start of the April 15, 2008, class to May 27, 2008, with a projected completion date of September 17, 2009, due to a delay in financial aid processing for the students.
- On August 13, 2008, the Executive Officer approved the North-West College, Pomona, Vocational Nursing Program's admission of 35 students into a full-time class on September 9, 2008 with a projected graduation of December 12, 2009, to **replace** students graduating on August 10, 2008; and, denied the program's request for ongoing admissions at this time, pending continuing review of annual pass rate statistics.

- On November 16, 2010, the Board received the program's request for continued accreditation including the Program Records Survey.
- On May 6, 2011, a notice of **violation** was sent to the program related to **unapproved admission of classes**. A plan to prevent future occurrences is to be submitted by May 20, 2011.
- On May 9, 2011, the Board received requested documents.
- On May 13, 2011, the Executive Officer approved full accreditation for North-West College, Pomona, Vocational Nursing Program for the four (4) year period from April 12, 2011 through April 11, 2015, and directed staff to issue a certificate accordingly; and, approved the program's request to admit a class of 35 students on June 6, 2011 and scheduled to graduate September 7, 2012, only to **replace** students who graduated in April 2011; and, required the program to **come before the full Board for further admission of unapproved classes**; and, required the program to obtain Board approval prior to the admission of each class.
- On November 3, 2011, the Executive Officer approved North-West College, Pomona, Vocational Nursing Program's request to admit a class of 35 students on November 28, 2011, only, with a projected graduation on March 30, 2013; approved the program's request to admit a class of 35 students on May 7, 2012, only, to **replace** a class scheduled to graduate on April 30, 2012. The anticipated graduation date is June 28, 2013; denied the program's request to admit 35 students to commence on September 24, 2012, graduating November 29, 2013, to **replace** students scheduled to graduate on September 7, 2012; and required the program to submit a written plan identifying how they will increase the number of graduates (past, current and future) to take the NCLEX-PN® after graduation.
- On August 15, 2012, the Executive Officer approved the following recommendations:
  - a. Approve North-West College, Pomona, Vocational Nursing Program's request to admit a class of 40 students on October 1, 2012, to **replace** a class scheduled to graduate in September 2012. The projected graduation for this class will be on January 29, 2014.
  - b. Approve North-West College, Pomona, Vocational Nursing Program's request to admit a class of 40 students on April 29, 2013, to **replace** a class scheduled to graduate in March 2013. The anticipated graduation date is July 31, 2014.
  - c. Approve North-West College, Pomona, Vocational Nursing Program's request to admit a class of 40 students on September 30, 2013, to **replace** students scheduled to graduate in September 2013. This class would graduate December 20, 2014.
  - d. Deny North-West College, Pomona, Vocational Nursing Program's request for ongoing admissions of three classes of 40 students each year.
  - e. Continue the program's requirement to obtain Board approval prior to the admission of each class

- On June 13, 2013 the Executive Officer approved North-West College, Pomona, Vocational Nursing Program's request to admit a class of 40 students on July 29 2013, only. The projected graduation for this class will be on October 3, 2014; **and**, approved the program's request for ongoing admissions of three classes of 40 students each year with the following stipulations:
  - a. No additional classes are added to the program's pattern of admissions without prior Board approval. The program's pattern of admissions will include admission of a class of 40 students in February, July and October of each year, only.
  - b. The director documents that adequate resources, i.e. faculty and facilities, are available to support each admitted class of students.
  - c. The program maintains an average annual pass rate that is compliant with Section 2530 (l) of the Code.
  
- **On August 25, 2014 the Board approved a new director.**

## Agenda Item 12,B,5,. Attachment B



BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY • GOVERNOR EDMUND G. BROWN JR.

Board of Vocational Nursing and Psychiatric Technicians  
2535 Capitol Oaks Drive Suite 205, Sacramento, CA 95833-2945  
Phone 916-263-7800 Fax 916-263-7855 Web www.bvnpt.ca.gov



February 17, 2016

Adnan Al Mouazzen  
Director, Vocational Nursing Program  
North West College - Pomona  
170 West Holt Ave.  
Pomona, CA. 91768

### Subject: NCLEX-PN® Program performance

Dear Mr. Al Mouazzen:

The Board of Vocational Nursing and Psychiatric Technicians hereby informs you of your program's status related to Section 2530(l) of the Vocational Nursing Rules and Regulations which states:

"The program shall maintain a yearly average minimum pass rate on the licensure examination that does not fall below 10 percentage points of the state average pass rate for first time candidates of accredited vocational nursing schools for the same period.

- (1) Failure to achieve the required yearly average minimum pass rate within two years of initial approval may be cause to place a program on provisional accreditation.
- (2) Failure to maintain the required yearly average minimum pass rate for two years or eight consecutive quarters may be cause to place a program on provisional accreditation."

Statistics furnished by Pearson VUE, and published by the National Council of State Boards of Nursing as "Jurisdictional Summary of All First-Time Candidates Educated in Member Board Jurisdiction", indicate that the pass rates for the North West College, Pomona, Vocational Nursing Program have fallen below 10 percentage points of the state average pass rate for the **past four quarters**. (Please see attached pass rate grid)

Please provide the Board with your written plan for improving your program's NCLEX-PN® pass rates by **March 18, 2016**. The Board will continue monitoring the pass rates closely.

Should you have questions, please do not hesitate to contact the Board.

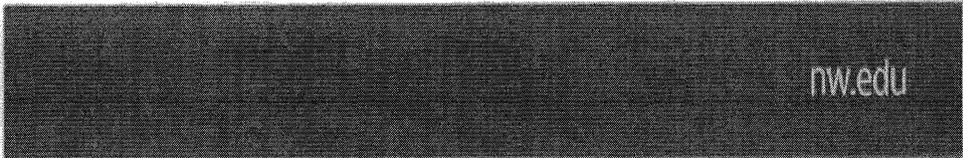
Sincerely,

Jessica Gomez M.S.N., R.N.  
Nursing Education Consultant

**Attachment: Pass rate grid**

North West College Pomona 4 quarter NCLEX-PN® annual passrate Grid

State Quarter Average 73%	Schools Candidate this quarter Pass/Test	State Yearly Average 71% School yearly	State Quarter Average 69%	Schools Candidate this quarter Pass/Test	State Yearly Average 72% School yearly	State Quarter Average 73%	Schools Candidate this quarter Pass/Test	State Yearly Average 72% School Yearly	State Quarter Average 75%	Schools Candidate this quarter Pass/Test	State Yearly Average 72% School Yearly
Jan-Mar 2015	4/14 - 3/15	Apr-Mar 2015	7/14 - 6/15	July - Sep 2015	10/14- 9/15	Oct - Dec 2015	1/15-12/15				
40%	6p/ 15t	51%	48%	21p / 10t	51%	42%	10p / 24t	45%	30%	3p / 10t	41%



March 14, 2016

From: Adnan Al Mouzzen, DON (NWC- Pomona Campus)

Subject: Response to NCLEX-PN® Program Performance

To: Jessica Gomez, M.S.N., RN (Nurse Education Consultant)

Dear Ms. Gomez:

In regards to the program's status related to Section 2530(l) of the Vocational Nursing Rules and Regulations, the following is my written plan for improving our program's NCLEX-PN® pass rates:

- On April 2015, SEC/North-West College implemented changes in the use of NLN Online testing over to Health Education Systems Incorporated (HESI). The accompanying HESI student resources will provide our students with a more well-rounded exposure to study aids and test preparation tools. These resources include: case studies, adaptive quizzing, SimChart experience, individualized remediation following each specialty exam, unlimited practice quizzes and practice exams, critical thinking exam questions and comprehensive interdisciplinary exams.
- We will be adding an online NCLEX course that will be administered to our students while they are enrolled in the Vocational Nursing (VN) Program. This online NCLEX course provides our students access to over 3,000 NCLEX questions for use during, and after the program.
- The use of the HESI Online program through Evolve has allowed our Theory Instructors to modify students' homework assignments to model NCLEX-style questions. This helps our students to become more familiar with the questions format and style while they are enrolled in their courses.

**West Covina**  
2101 W. Garvey Ave. N.  
West Covina, CA 91790  
626.960.5046

**Pomona Valley**  
170 W. Holt Ave.  
Pomona, CA 91768  
909.623.3552

**Pasadena**  
530 E. Union St.  
Pasadena, CA 91101  
626.796.5815

**Glendale**  
221 N. Brand Blvd.  
(Lower level)  
Glendale, CA 91203  
818.242.0205

**Riverside**  
4550 La Sierra Ave.  
Riverside, CA 92505  
951.351.7750

**Santa Ana**  
1840 E. 17th St.  
Santa Ana, CA 92705  
714.550.8000

**Long Beach**  
3799 E. Burnett St.  
Long Beach, CA 90815  
562.498.4500



- We are in the process of changing our current review book to a HESI Comprehensive Review Book, as this textbook appears to be better geared to prepare students for critical thinking questions.
- At the end of the VN Program, students are enrolled into a 2-day HESI Live-Review Course which helps every student prepare to pass their end of course Exit Exam as well as take their future NCLEX-PN Exam. An authorized HESI Instructor teaches this 2-day Live-Review and focuses on test taking strategies and core concepts necessary for NCLEX success.
- We have observed some areas that we will be changing with regards to our Exit Procedures. We have found that students are graduating from the VN Program, passing the Exit exam, however, they are not approaching taking the NCLEX-PN Exam with any urgency. Some reasons for this delay include students who begin working jobs and not taking their NCLEX-PN Exam a priority. Due to this reason, our Nursing Faculty is now working together with our Career Services Department to provide our graduates with continued motivation and encouragement to take the NCLEX-PN Exam as soon as possible.
- We have implemented a free NCLEX Review class for our students to take as soon as they pass their Exit exam which will help further prepare them to take their NCLEX-PN. On the contrary for students who have not passed the Exit exam, we have two Theory Instructors that currently offer students NCLEX Review classes on Campus (twice a week) for students needing more review prior to re-taking their Exit Exam.
- Erma Zins, BSN, RN was recently approved as the ADON at the Pomona Campus on 02/19/16. Her role in this position is to strengthen the administration support on campus.
- To improve stability and increased student rapport in the VN Program with our Theory Instructors, I am in the process of wanting to change all Theory Instructors into a full-time position.

 **West Covina**  
2101 W. Garvey Ave. N.  
West Covina, CA 91790  
626.960.5046

 **Pomona Valley**  
170 W. Holt Ave.  
Pomona, CA 91768  
909.623.1552

 **Pasadena**  
530 E. Union St.  
Pasadena, CA 91101  
626.796.5815

 **Glendale**  
221 N. Brand Blvd.  
(lower level)  
Glendale, CA 91203  
818.242.0205

 **Riverside**  
4550 La Sierra Ave.  
Riverside, CA 92505  
951.351.7750

 **Santa Ana**  
1840 E. 17th St.  
Santa Ana, CA 92705  
714.550.8000

 **Long Beach**  
3799 E Burnett St.  
Long Beach, CA 90815  
562.498.4500



- Our VN Student Handbook has recently been revised on FEB 2016. This revision included student acknowledgement of utilizing HESI online and remediation hours required from each student based on their HESI exam score. For example, if a student scored <750 on a HESI Exam, they are required to remediate online for 10 hours and have a deadline to complete these required hours within 7 calendar days. I have attached a copy of this "Addendum to Vocational Nursing Program's Online Computerized Testing" for your review.
- Theory Instructors will closely monitor the progress of each VN students' HESI online participation. Theory Instructors now have the capability to generate individual student reports as well as remediation reports showing Detailed Activity duration, with date/time online and topics reviewed.

With the above written plan, I am optimistic that North-West College- Pomona will improve in time for the pass rates to increase and hoping for it to be closer to the state average pass rates in the near future.

Sincerely,

*Adnan Al Mouazzen*

Adnan Al Mouazzen  
 Director, Vocational Nursing Program  
 North-West College – Pomona  
 170 West Holt Ave.  
 Pomona, CA 91768  
 (909) 623-1552  
[AdnanM@success.edu](mailto:AdnanM@success.edu)

**Attachment: Addendum to Vocational Nursing Program's Online Computerized Testing**

**West Covina**

2101 W. Garvey Ave. N.  
 West Covina, CA 91790  
 626.960.5046

**Pomona Valley**

170 W. Holt Ave.  
 Pomona, CA 91768  
 909.623.1552

**Pasadena**

530 E. Union St.  
 Pasadena, CA 91101  
 626.796.5815

**Glendale**

221 N. Brand Blvd.  
(Over 4000)  
 Glendale, CA 91203  
 818.242.0205

**Riverside**

4550 La Sierra Ave.  
 Riverside, CA 92505  
 951.351.7750

**Santa Ana**

1840 E. 17th St.  
 Santa Ana, CA 92705  
 714.550.8000

**Long Beach**

3799 E Burnett St.  
 Long Beach, CA 90815  
 562.498.4500



## VOCATIONAL NURSING DEPARTMENT

### Addendum to Vocational Nursing Program's Online Computerized Testing

To Vocational Nursing Students:

Changes were made to the grading system in your nursing theory class's effective fall, 2015. The changes include the following statements:

#### ***Evaluation of Student's Progress***

"A score of 80% or greater must be achieved on the overall course grade in order to progress in the program. HESI is 10% of the overall course grade. **Additionally, there will be no make-up quizzes/tests/teacher made final examination/HESI to be given.**"

In addition to the above statements, additional clarifications are added regarding end of the quarter HESI examination.

Any student who obtained an end of the quarter HESI score that is less than 850 will be given one week to complete remediation of the HESI score. Here are the following terms regarding HESI remediation:

- a) HESI remediation must be completed in one week.
- b) Proof of completion of remediation hours must be submitted within 7 calendar days.
- c) The breakdown of remediation hours will be as follows:
  - 1) 751-849: 5 hours of remediation
  - 2) 651-750: 10 hours of remediation
  - 3) <650: 20 hours of remediation

The nursing faculty needs to track your remediation hours in order for you to get the credit. Therefore, please be reminded not to delete any HESI reviews from your study packet until you graduate from the program. Please don't transfer any material to your study packet until you have been given credit for that particular exam remediation. **Any student who does not complete the required hours for HESI remediation within one week will be placed on academic probation. The student will receive an advisement letter, and a copy will be kept in the student's file. Any student who fails to complete the HESI remediation within 14 days will be dropped and will not be allowed to return to the program.**

Student Name/Campus/ Cohort \_\_\_\_\_

Student Signature \_\_\_\_\_

Date \_\_\_\_\_



## Agenda Item 12.B.5., Attachment D

**Board of Vocational Nursing and Psychiatric Technicians**  
2535 Capitol Oaks Drive Suite 205, Sacramento, CA 95833-2945  
Phone 916-263-7800 Fax 916-263-7855 Web www.bvnpt.ca.gov



### CERTIFIED MAIL

March 21, 2016

Adnan Al Mouazzen, Director  
Vocational Nursing Program  
North West College, Pomona  
179 West Holt Ave.  
Pomona CA, 91768

Subject: Notice of Findings

Dear Mr. Al Mouazzen,

On March 10, and 11, 2016, a representative of the Board of Vocational Nursing and Psychiatric Technicians (Board) conducted an unannounced program inspection of the North West College, Pomona, Vocational Nursing Program. During the two-day visit, the Board representative assessed the physical resources for the program, inspected records for recently graduated and currently-enrolled students, and facilitated discussions with the program director, assistant program director, and students. Following is the finding identified during the program inspection. Required corrective actions are listed with the finding.

Section 2527 (b) of the Vocational Nursing Rules and Regulations states:

“A school shall submit report to the Board within ten days of the termination of a faculty member.”

**Violation #1:** Board records confirm the program has a methodology of obtaining approval for qualified faculty members. Board records confirm the program’s submission of faculty applications for approval and has approval for 109 faculty members. The Board has received notice of resignation or termination of 31 of the approved faculty members. The report submitted by the program director and Board received on October 26, 2015 indicated 44 approved faculty members. On March 15, 2016, the Board received a revised Faculty list with a total of 58 faculty members which included 23 resignations or Terminations. Forty-four (44) approved faculty members names remain off the program’s list.

**Required Action:** Require the Program to submit a faculty list with all current Board approved faculty members. Additionally, the program must submit a notice of termination or resignation, including date of departure, for each of the following faculty members, or an explanation as to why the faculty members name is not on the program's current faculty list supplied to the Board. Complete and submit the attached enclosure by providing next to the list of faculty names the termination or resignation dates.

Additionally the faculty member listed below was recorded on the Program's list of approved faculty. The Board does not have a copy of an approved application.

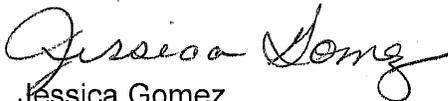
Send an application for approval for.

Hauffen, Jacqueline reported hire date 11/15/11.

**Due no later than April 8, 2016.**

If you have any questions please do not hesitate to contact the Board at 916-263-7839.

Sincerely,



Jessica Gomez

Nursing Education Consultant

Board of Vocational Nursing and Psychiatric Technicians

FACULTY NAME	DATE OF BOARD APPROVAL	DATE OF TERMINATION
Aguila, Aura Beatriz	09/24/08	
Agustin, Marvin	02/06/07	
Alvarado, Lydia	05/20/10	
Atay, Mevhibe Meral	01/29/13	
Bagunu, EJ Sterrin	05/18/10	
Balenton, Aurelia	08/18/08	
Bicol, Maribel	08/28/08	
Cabrinha, Martha	01/11/07	
Chang, Huamel	02/27/07	
Cordero, Delma	07/14/08	
Corrigan, Patricia	09/20/07	
Crawford, Amy	10/16/08	
Daams, Frederic	09/28/09	
Davis, Lena Pearl	11/05/12	
Dela Cruz, Lilibeth	07/25/08	
Diep, Elaine	06/01/10	
Dizon, Hedylamair	09/09/08	
Garcia, Jacqueline	11/15/11	
Garcia, Jeanelle	01/10/07	
Gebala, Marc Jezer	08/07/08	
Glaser, Norma	02/27/07	
Gonzales, Diane	04/23/12	
Guzman, Myrna	05/08/12	
Herrick, Dinah	05/28/08	
Jabbar, Asima	04/20/11	
Johnson, Cheryl	05/28/08	
Jurado, Crystal Rose	05/20/13	
Kobayashi, Vina	07/31/09	
Lucero, Susan	05/27/07	
Macayaon, Mario	05/30/08	
Michael, Lily	01/29/07	
Morgan, Michelle	04/13/06	
Neuman, Gail	11/15/11	
Pango, Theresa	07/01/08	
Roach, Grace	08/15/11	
Ruf, Mary Kay	03/27/12	
Samarzich, Kilby	10/08/13	
Saradigi, Immanuel	03/03/10	
Serena, George	10/16/08	
Sypitkowski, Rita J.	05/20/13	
Wierzbinski, Catherine	09/04/08	
Wilcox, Judith	01/24/12	
Wilkins, Pamela	08/18/08	
Young, Cathy Yau Yin	02/16/12	



## Agenda Item #12.B.5., Attachment E

BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY • GOVERNOR EDMUND G. BROWN JR.



**Board of Vocational Nursing and Psychiatric Technicians**  
2535 Capitol Oaks Drive Suite 205, Sacramento, CA 95833-2945  
Phone 916-263-7800 Fax 916-263-7855 Web www.bvnpt.ca.gov

### **CERTIFIED MAIL**

May XX, 2016

Adnan AlMouazzen, Director  
Vocational Nursing Program  
North West College, Pomona  
170 West Holt Ave.  
Pomona, CA. 91768

#### ***Subject: Notice of Change in Approval Status***

Dear Mr. AlMouazzen:

Pursuant to the action of the Board of Vocational Nursing and Psychiatric Technicians (Board) on May 13, 2016, the North West College, Pomona, Vocational Nursing Program has been placed on provisional approval for the two-year period from May 13, 2016 through May 31, 2018.

The purpose of this letter is to explain the areas of noncompliance identified and the corrections required of your program to avoid losing approval completely.

Once you have reviewed this letter, please sign and return the enclosed "Acknowledgement of Change in Approval Status" form by **XXXX**

#### **AREAS OF NON-COMPLIANCE (VIOLATIONS(S))**

In accordance with Section 2526.1(c) of title 16 of the California Code of Regulations,

"The Board may place any program on provisional approval when that program does not meet all requirements as set forth in this chapter and in Section 2526..."

Section 2530(l) of title 16 of the California Code of Regulations states:

"The program shall maintain a yearly average minimum pass rate on the licensure examination that does not fall below 10 percentage points of the state average pass rate for first time candidates of approved vocational nursing schools for the same period."

The program pass rates for the North West College, Pomona, Vocational Nursing Program for the past 17 quarters are set forth in the following table:

NCLEX-PN® Licensure Examination Pass Rates			
Quarter	State Average Annual Pass Rate	Program Average Annual Pass Rate	Variance from State Average Annual Pass Rate
Jan – Mar 2012	74%	72%	-2
Apr – Jun 2012	74%	67%	-7
Jul – Sep 2012	74%	81%	+7
Oct – Dec 2012	74%	85%	+11
Jan – Mar 2013	73%	80%	+7
Apr – Jun 2013	73%	77%	+4
Jul – Sep 2013	74%	67%	-7
Oct – Dec 2013	76%	68%	-8
Jan – Mar 2014	76%	69%	-7
Apr – Jun 2014	73%	65%	-8
Jul – Sep 2014	73%	67%	-6
Oct – Dec 2014	72%	65%	-7
Jan – Mar 2015	71%	51%	-20
Apr – Jun 2015	72%	51%	-21
Jul – Sep 2015	72%	45%	-27
Oct – Dec 2015	72%	41%	-31
Jan – Mar 2016	73%	42%	-31

**REQUIRED CORRECTION(S)**

**Recommendations:**

1. Place the North West College Pomona, Vocational Nursing Program on provisional approval for the two-year period from May 13, 2016, through May 2018; and issue a notice to the program to identify specific area of non-compliance and requirements for correction as referenced in Section 2526.1 of the California Code of Regulations.
2. Require the program to bring its average annual pass rate to no more than ten (10) percentage points below the State average annual pass rate.
3. Rescind approval of the program's ongoing admission of three (3) classes of 40 students each year to **replace** graduating students only, effective immediately.
4. Require the program to admit no additional classes without prior approval by the full Board.

5. Approve the program's admission of a class of 40 students commencing on May 31, 2016, and graduating on July 30, 2017, to **replace** students scheduled to graduate in May 2016.
6. Require the director's to submit, under penalty of perjury, the names of all enrolled students, date of admission, placement in the curriculum, and expected date of graduation within 15 days of the commencement of a class.
7. Require the program to submit a report to the Board no later than seven (7) months, but no later than **December 1, 2016**, and twenty – one (21) months, but no later than **November 1, 2017**. The report must include a comprehensive analysis of the program, specific actions taken to improve program pass rates, timeline for implementation, and the effect of employed interventions. The following elements must be addressed in the analysis.
  - a. Admission Criteria.
  - b. Screening and Selection Criteria.
  - c. Terminal Objectives.
  - d. Curriculum Objectives.
  - e. Instructional Plan.
  - f. Theory and Clinical Objectives for Each Course.
  - g. Lesson Plans for Each Course.
  - h. Textbooks.
  - i. Attendance Policy.
  - j. Remediation Policy.
  - k. Evaluations of Theory and Clinical Faculty.
  - l. Evaluations of Theory Presentations.
  - m. Evaluations of Clinical Rotations and Their Correlation to Theory Presentations.
  - n. Evaluation of Student Achievement.
  - o. Current Enrollment
8. Require the program to comply with all approval standards in Article 4 of the Vocational Nursing Practice Act, commencing at Business and Professionals Code, section 2880, and Article 5 of the Board's Regulations, commencing at California Code of Regulations, Title 16, section 2526.
9. Require the program to demonstrate incremental progress in correcting the violations. If the program fails to satisfactorily demonstrate incremental progress, the full Board may revoke the program's approval.
10. Place the program on the Board's **May 2018** agenda for reconsideration of provisional approval.

**FUTURE BOARD ACTION**

Your program will be placed on the **May 2018** Board Meeting agenda, at which point the Board may revoke or extend the program's approval. If you have additional information that you wish considered beyond the required corrections listed on pages 2 through 3, you must submit this documentation by the fifteenth day of the second month prior to the Board Meeting.

**OTHER IMPORTANT INFORMATION**

Please be advised that, pursuant to the Board's regulations, the program will not be authorized to admit new classes beyond the established pattern of admissions previously approved by the Board. The established pattern of admissions approved by the Board is as follows: **Approval by the full Board is required prior to the admission of additional students.**

In the event your program is required to submit any report(s) as a corrective action pursuant to this notice, such reports are required in addition to any other reports required pursuant to section 2527 of the Board's regulations.

The program may not advertise that it has full approval, and should take steps to correct any ongoing advertisements or publications in that regard.

A copy of title 16, California Code of Regulations, section 2526.1, regarding provisional approval is attached for your reference. A complete copy of the Board's laws and regulations can be found on the Board's web site at [www.bvnpt.ca.gov](http://www.bvnpt.ca.gov).

Should you have questions, please do not hesitate to contact the Board.

Sincerely,

**Kameka Brown, Ph.D., MBA, NP**  
Executive Officer

Enclosures

cc: Board Members  
KB: jg