



DATE: May 4, 2018

TO: Board Members

FROM: Margarita Valdes, R.N., MS  
Nursing Education Consultant

SUBJECT: Mission College Psychiatric Technician Program –Reconsideration of Provisional Approval (Director: Marsha Oliver, Santa Clara, Santa Clara County, Community College)

**STAFF SUMMARY AND RECOMMENDATION:**

Mission College Psychiatric Technician Program is presented for consideration of director's request for full Board approval of the program.

The program was initially placed on provisional approval on May 13, 2016, through May 31, 2018 due to non-compliance with licensure examination pass rate requirements.

**RECOMMEND:**

Deny full Board approval of the program and extend the provisional status to November 2018.

**History of Prior Board Actions**

(See Attachment A, History of Prior Board Actions)

**Enrollment**

The Mission College Psychiatric Technician Program offers a 54-week full-time class. The program must obtain Board approval prior to admitting each class. The program is approved to admit 20 students one time per year.

The following table represents **current and projected** student enrollment. The table indicates a maximum enrollment of **14** students for the period of January 2018 **through May 2019**.

ENROLLMENT DATA				
CLASS DATES		#Students Admitted	#Students Current or Completed	Total Enrolled
Start	Complete			
8/16 *(12/17)	12/17	20	13	13
	12/17 (8/16 Class)		-13	13 – 13 = 0
1/18 *(5/24/19)		20	14	0 + 14 = 14

\*Indicate date of program completion

**Licensing Examination Statistics**

The following statistics, published by Psychological Services, LLC (PSI), for the period January 2015 through March 2018, specify the pass percentage rates for graduates of the Mission College Psychiatric Technician Program on the California Psychiatric Technician Licensure Examination (CAPTLE).

Psychiatric Technician Licensure Examination Data			
Annual Statistics*			
Quarter	Program Average Annual Pass Rate	State Average Annual Pass Rate [CCR §2585(l)]	Variance from State Average Annual Pass Rate
January – March 2015	73%	79%	-6
April – June 2015	69%	78%	-9
July – September 2015	<b>67%</b>	78%	<b>-11</b>
October – December 2015	<b>64%</b>	76%	<b>-12</b>
January – March 2016	<b>39%</b>	70%	<b>-31</b>
April – June 2016	<b>50%</b>	71%	<b>-21</b>
July – September 2016	<b>60%</b>	69%	<b>-9</b>
October – December 2016	<b>71%</b>	75%	<b>-4</b>
January – March 2017	<b>78%</b>	77%	<b>+1</b>
April – June 2017	<b>78%</b>	76%	<b>+2</b>
July – September 2017	<b>83%</b>	76%	<b>+7</b>
October – December 2017	<b>100%</b>	71%	<b>+18</b>
January – March 2018	<b>50%</b>	71%	<b>-21</b>

\*The Annual Pass Rate changes every quarterly period. It is calculated by dividing the number of candidates who passed during the current and previous quarters by the number of candidates who tested during the same period. If no data is available for the relevant period, the statistic is carried over from the last quarter for which data is available.

California Code of Regulations Section 2585(l) states:

“The program shall maintain a yearly average minimum pass rate on the licensure examination that does not fall below 10 percentage points of the state average pass rate for first time candidates of approved psychiatric technician schools for the same period.”

Based on data reported for the **most recent** quarterly reporting period (January through March 2018), the program’s average annual pass rate is **50%**. The California average annual pass rate for graduates from approved psychiatric technician programs who took the California Psychiatric Technician Licensure Examination for the first time during the same period is **71%**.

### **Faculty and Facilities**

Section 2588(c) of the Psychiatric Technician Rules and Regulations states:

“For supervision of clinical experience, there shall be a maximum of 15 students for each instructor.”

The number of Board-approved faculty totals twenty-five including director of the program. Twenty-two instructors are approved to teach clinical. For a maximum enrollment of 14 students, one instructor is needed.

Section 2588(b) of the Psychiatric Technician Rules and Regulations states, in part:

“Schools shall have clinical facilities adequate as to number, type, and variety of patients treated, to provide clinical experience for all students in the areas specified by Section 2587. There must be available for student assignment, an adequate daily census of patients to afford a variety of clinical experiences consistent with competency-based objectives and theory being taught.”

The program has sufficient clinical facilities to afford the number type and variety of patients that will provide clinical experience consistent with competency-based objectives and theory in both the current curriculum and the revised curriculum for the current and proposed enrollment.

### **Other Considerations:**

Based on data reported for the **most recent** quarter (January through March 2018), the program’s average annual pass rate is **50%**. The California average annual pass rate for graduates from approved psychiatric technician programs who took the California Psychiatric Technician Licensure Examination for the first time during the same period is **71%**.

On April 24, 2018, the director of the program submitted the following information as a result of contacting the students that graduated in December 2017:

1. Applications from students that graduated in December 2017 were not processed until after February, 15, 2018.
2. Four students have now taken the exam; three of the four students passed the exam.
3. Seven of the 13 graduates are scheduled to complete the exam in the next two months. Two of the thirteen are still working on getting their fingerprinting reprocessed to be qualified to take the exam.

**Recommendations:**

1. **Deny** director's request for full Board approval of the program.
2. Place the program on the **November 2018** Board agenda for reconsideration of provisional approval.
3. Continue to require the program to obtain Board approval prior to the admission of each class.
4. Require the program, when requesting approval to admit students, to:
  - a. Submit all documentation in final form, using the forms provided by the Board, no later than two (2) months prior to the requested start date for the class.
  - b. Provide documentation of clinical placements in a manner that is consistent with the Board-approved Instructional Plan.
  - c. Verify with clinical facilities the intended use of the facility prior to submitting documentation in support of the request to admit students.
  - d. Continue to monitor the program's licensure examination pass rates.

**Rationale:**

Based on data reported for the **most recent** quarter (January through March 2018), the program's average annual pass rate is **50%**. This data is based on examination results for two students, the only test takers in the past four quarters.

Extending the provisional approval until November 2018 will allow time to obtain examination results for the graduates who will test in the second and third quarters, 2018. Those results can then be analyzed to determine if the changes the program made have been effective.

The director and faculty of the program have demonstrated strong motivation and commitment to the program and student success by:

1. Submitting the required report inclusive of:
  - a. Evaluations of Theory and Clinical Faculty.
  - b. Evaluations of Theory Presentations.
  - c. Evaluations of Clinical Rotations and Their Correlation to Theory Presentations.
  - d. Evaluation of Student Achievement.
  - e. Current Enrollment.
2. Continued evaluation of program.

Board staff will continue to monitor the program's effectiveness by tracking class admissions, the effectiveness of employed interventions, and the program's licensure examination pass rates each quarter.

*Attachment A: History of Prior Board Actions*

## Agenda Item #21.C.1., Attachment A

### **Mission College Psychiatric Technician Program**

#### **History of Prior Board Actions**

- In September 1973, the Board approved initial accreditation for the Mission College Psychiatric Technician Program, with a curriculum totaling 1602 hours, 576 theory hours and 1026 clinical hours.
- At its May 1983 meeting, the Board approved continued accreditation for the program.
- At its January 1985 meeting, the Board approved a curriculum revision that included a change in total hours to 1638 (594 theory hours and 1044 clinical hours).
- At its January 1992 meeting, the Board approved continued accreditation for the program. The program is approved to admit 45 students every semester.
- At its May 1993 meeting, the Board denied the program's request to use long term care facilities for experience with Mental Disorders.
- At its June 2001 meeting, the Board approved continued full accreditation for the program for the four-year period from June 29, 2001, to June 29, 2005, and issued a certificate accordingly.
- On April 11, 2003, the Board placed the program on provisional accreditation for the two-year period from April 11, 2003, through April 10, 2005, and issued a notice to the program to identify specific areas of noncompliance and requirements for correction as referenced in section 2581.1(e) of the Psychiatric Technician Rules and Regulations.
- On February 4, 2005, the Board took no action on the Nursing Education Consultant's recommendation to extend the Mission College Psychiatric Technician Program's provisional accreditation for a one-year period from February 4, 2005, through February 3, 2006.
- On February 14, 2005, the Executive Officer extended the date of provisional accreditation from April 10, 2005 to May 13, 2005, the date of the next Board meeting. The Board members are to decide at that time whether to extend or not extend the program's provisional accreditation.
- On May 13, 2005, the Board extended the program's provisional accreditation for a one-year period from May 13, 2005, through May 12, 2006.

- On February 3, 2006, the Board approved full accreditation for the Mission College Psychiatric Technician Program for a four-year period, from February 3, 2006 through February 2, 2010, and issued a certificate accordingly.
- On January 7, 2010, the Executive Officer approved continued full accreditation for the Mission College Psychiatric Technician Program for a four-year period from February 3, 2010, through February 2, 2014, and the Board issued a certificate accordingly.
- On August 15, 2013, the Executive Officer approved the program's request for a major curriculum revision including the change of conceptual framework to the Newman System Model; **and** approved the program's revised curriculum for 1,665 hours, including 693 theory hours and 972 clinical hours.
- On February 6, 2014, the Executive Officer continued approval of the Mission College Psychiatric Technician Program for a four-year period from February 3, 2014, through February 2, 2018, and issued a certificate accordingly; **and**, rescinded approval of the program's ongoing admissions to **replace** graduating classes; **and**, required the program to obtain Board approval prior to the admission of each class.
- **On September 15, 2014, a new director was approved**
- On January 21, 2015, the Executive Officer denied the program's request to admit 20 students commencing on January 26, 2015 and graduating on August 31, 2016, **only**, to **replace** the students who graduated on December 9, 2014; **and** approved the program's admission of 15 students commencing on January 26, 2015 and graduating on August 31, 2016, **only**, to **replace** the students who graduated on December 9, 2014; **and** continued the program's requirement to obtain Board approval prior to the admission of each class.
- On March 1, 2016 the Acting Executive Officer approved Mission College Psychiatric Technician Program's request to admit 20 students commencing on August 29, 2016 and graduating on December 22, 2017, **only**, to **replace** the students who graduated on May 2015; **and**, continued the program's requirement to obtain Board approval prior to the admission of each class; **and**, Place the Mission College Psychiatric Technician Program on the May 13, 2016 Board Meeting agenda for consideration of placement on Provisional Approval.
- On May 13, 2016, the Board of Vocational Nursing and Psychiatric Technicians (Board) considered the consultant's report relative to Mission College, Psychiatric Technicians Program – Consideration of Provisional Approval. The Following decisions were rendered: **Place** Mission College, Psychiatric Technician Program on provisional approval for two (2) years from May 13, 2016 through May 31, 2018, and issue a notice to the program to identify specific areas of noncompliance and requirements for correction as referenced in Section 2581.1 (c) of the California Code of Regulations. (See Attachment C). **Require** the program to admit no additional classes without prior approval by the full Board. **Approve** the program's request to admit a class of 20 students in August 2016, graduating December 2017, to **replace** students graduating in May 2016. Require the program to bring its average annual pass rate to no more

than ten (10) percentage points below the State average annual pass rate. Require the program to submit a report to the Board within six (6) months, but no later than **November 14, 2016**, and twenty – one (21) months, but no later than February 1, 2018. The report must include a comprehensive analysis of the program, specific actions taken to improve program pass rates, timeline for implementation, and the effect of employed interventions. The following elements must be addressed in the analysis.

- a. Admission Criteria.
- b. Screening and Selection Criteria.
- c. Terminal Objectives.
- d. Curriculum Objectives.
- e. Instructional Plan.
- f. Theory and Clinical Objectives for Each Course.
- g. Lesson Plans for Each Course.
- h. Textbooks.
- i. Attendance Policy.
- j. Remediation Policy.
- k. Evaluations of Theory and Clinical Faculty.
- l. Evaluations of Theory Presentations.
- m. Evaluations of Clinical Rotations and Their Correlation to Theory Presentations.
- n. Evaluation of Student Achievement.
- o. Current Enrollment.

**Require** the program to comply with all approval standards in Article 4 of the Psychiatric Technician Practice Act, commencing at Business and Professions Code Section 4530, and Article 5 of the Board’s Regulations, commencing at California Code of Regulations, Title 16, Section 2580. **Require** the program to demonstrate progress in correcting the violations. If the program fails to satisfactorily demonstrate progress, the full Board may revoke the program’s approval. Failure to take any of these corrective actions may cause the full Board to revoke the program’s approval. Place the program on the **May 2018** Board agenda for reconsideration of provisional approval.

- On November 17, 2017, the Board of Vocational Nursing and Psychiatric Technicians (Board) considered the consultant’s report relative to the ***Mission College - Psychiatric Technician Program - Request to Admit Students***. The following decisions were rendered: **Approve** the program’s request to admit a class of 20 students beginning January 29, 2018, ending May 24, 2019, to replace the students graduating December 15, 2017. **Require** the program to admit no additional classes without prior approval by the full Board. **Require** the program to maintain its average annual pass rate to no more than ten (10) percentage points below the State average annual pass rate. Require the program to submit a report to the Board within four (4) months, but no later than **April 1, 2018**. The following elements must be addressed in the Report:

- a. Admission Criteria.
- b. Screening and Selection Criteria.
- c. Terminal Objectives.
- d. Curriculum Objectives.
- e. Instructional Plan.



- f. Theory and Clinical Objectives for Each Course.
- g. Lesson Plans for Each Course.
- h. Textbooks.
- i. Attendance Policy.
- j. Remediation Policy.
- k. Evaluations of Theory and Clinical Faculty.
- l. Evaluations of Theory Presentations.
- m. Evaluations of Clinical Rotations and Their Correlation to Theory Presentations.
- n. valuation of Student Achievement.
- o. Current Enrollment.

Place the program on the **May 2018** Board agenda for reconsideration of provisional approval.